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Planning

## **Responsive Repairs Options Appraisal Market Engagement Exercise**

Bespoke Supportive Tenancies

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051604

Procurement identifier (OCID): ocds-h6vhtk-058e96

Published 27 August 2025, 1:44pm

### **Scope**

#### **Description**

Westmoreland and BeST are both not-for-profit organisations (Community Benefit Societies) that are providers of specialist supported housing for vulnerable adults requiring lifelong care. Both are registered with the Regulator of Social Housing. Westmoreland currently manages c.979 units of stock and had a turnover of c£18m in the 12 months to March 2025. BeST currently manages 1,471 units of stock and had a turnover of £44.4m for the 18month period to March 2025.

BeST and Westmoreland would like to engage with contractors in order to understand the market's desire / appetite to deliver a responsive repairs service to its property portfolio. BeST and Westmoreland are particularly interested to engage with contractors who have experience in delivering these works in the Specialist Supportive Housing sector. Details of the geographical spread of properties is included in appendix A. BeST and Westmoreland are currently assessing their options for the service and wish to identify the appetite of the market to deliver their requirements. This will be assessed against the option of delivering the service through an in-house team employed directly by BeST and Westmoreland.

### **Contract dates (estimated)**

- 1 February 2026 to 1 February 2031
- 5 years, 1 day

### **Main procurement category**

Works

### **CPV classifications**

- 45000000 - Construction work

### **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

30 September 2025

### **Engagement process description**

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Contractors who would like to participate in this exercise will be required to complete a short introductory questionnaire that summarises their organisation and experience before being invited to attend a short meeting. To manage the resource of both the contractors who express an interest in this exercise and the time of the team at BeST and Westmoreland, BeST and Westmoreland reserves the right to decline to engage with organisations who do not operate in this particular market. It is expected that the engagement meetings will take place from week commencing TBC although this timetable may be subject to change.

BeST and Westmoreland provides no guarantee that a procurement will be carried out pursuant to this exercise or that it will be carried out within a given period of time. Contractors who engage with BeST and Westmoreland should do so on the understanding that information provided is to support and develop an understanding of the market only. It does not represent information for evaluation purposes, and it will not constitute a tender. Information provided by the contractors in this exercise will be treated confidentially.

Contractors who are interested in engaging with BeST and Westmoreland pursuant to this notice should register and complete the questionnaire by following the link

<https://tendermanagement.launchcontrol-systems.com/register/index/67b9dd6005>

Expressions of interest should be submitted no later than 30th September 2025.

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## Participation

## Particular suitability

Small and medium-sized enterprises (SME)

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## Contracting authority

### Bespoke Supportive Tenancies

- Public Procurement Organisation Number: PCYR-5994-LTMN

7a Sentinel House

Eccles

M30 0NA

United Kingdom

Email: [info@bestha.co.uk](mailto:info@bestha.co.uk)

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

## **Westmoreland Supported Housing**

Summary of their role in this procurement: Supported Housing Provider

- Public Procurement Organisation Number: PYZV-7464-YYVH

56 Radcliffe Rd

West Bridgford

NG2 5HH

United Kingdom

Email: [Info@westmorelandsha.co.uk](mailto:Info@westmorelandsha.co.uk)

Region: UKF16 - South Nottinghamshire

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## **Contact organisation**

Contact Bespoke Supportive Tenancies for any enquiries.