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Tender

Community Engagement Platform

Ipswich Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051576

Procurement identifier (OCID): ocds-h6vhtk-058e83

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Scope

Reference

IBC/19388

Description

The Council is seeking two platforms to be built for its internal use. Both are to be virtual software solutions which can be used by our own officers to create and manage engagement projects.

Suppliers can bid for:

Lot 1 - Digital website.

Lot 2 - Voice specific engagement options

Lot 3 - Lots 1 and 2 combined.

Total value (estimated)

- £120,000 excluding VAT
- £144,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 3 November 2025 to 2 November 2028
- 3 years

Main procurement category

Services

CPV classifications

- 48517000 - IT software package
 - 48000000 - Software package and information systems
 - 72220000 - Systems and technical consultancy services
 - 72230000 - Custom software development services
 - 72250000 - System and support services
 - 72260000 - Software-related services
-

Lot 1. Community engagement - digital website

Description

The requirement is for a digital website which is designed to host projects and engagement activities, accessible to local residents, and which provides tools for analysing feedback, providing updates and understanding the demographics of participants to help the Council make best use of the data.

Lot value (estimated)

- £75,000 excluding VAT
- £90,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Community engagement - voice

Description

Voice specific engagement options where residents can utilise voice notes or recordings to feedback on Council consultations or projects.

Lot value (estimated)

- £45,000 excluding VAT
- £54,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Community engagement - digital website

Lot 2. Community engagement - voice

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

24 September 2025, 11:00am

Submission address and any special instructions

Submit at www.suffolksourcing.uk

Tenders may be submitted electronically

Yes

Award criteria

Please see the procurement documents.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Ipswich Borough Council

- Public Procurement Organisation Number: PPLT-7247-DMBJ

Grafton House, 15-17 Russell Road

Ipswich

IP1 2DE

United Kingdom

Email: procurement@ipswich.gov.uk

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government