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Tender

## Community Engagement Platform

Ipswich Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051576

Procurement identifier (OCID): ocds-h6vhtk-058e83

Published 27 August 2025, 12:39pm

## Scope

## Reference

IBC/19388

## Description

The Council is seeking two platforms to be built for its internal use. Both are to be virtual software solutions which can be used by our own officers to create and manage engagement projects.

Suppliers can bid for:

Lot 1 - Digital website.

Lot 2 - Voice specific engagement options

Lot 3 - Lots 1 and 2 combined.

### **Total value (estimated)**

- £120,000 excluding VAT
- £144,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 3 November 2025 to 2 November 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 48517000 - IT software package
  - 48000000 - Software package and information systems
  - 72220000 - Systems and technical consultancy services
  - 72230000 - Custom software development services
  - 72250000 - System and support services
  - 72260000 - Software-related services
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## **Lot 1. Community engagement - digital website**

### **Description**

The requirement is for a digital website which is designed to host projects and engagement activities, accessible to local residents, and which provides tools for analysing feedback, providing updates and understanding the demographics of participants to help the Council make best use of the data.

### **Lot value (estimated)**

- £75,000 excluding VAT
- £90,000 including VAT

### **Same for all lots**

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Community engagement - voice**

### **Description**

Voice specific engagement options where residents can utilise voice notes or recordings to feedback on Council consultations or projects.

### **Lot value (estimated)**

- £45,000 excluding VAT
- £54,000 including VAT

## **Same for all lots**

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Particular suitability**

**Lot 1. Community engagement - digital website**

**Lot 2. Community engagement - voice**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Tender submission deadline**

24 September 2025, 11:00am

### **Submission address and any special instructions**

Submit at [www.suffolksourcing.uk](http://www.suffolksourcing.uk)

### **Tenders may be submitted electronically**

Yes

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## **Award criteria**

Please see the procurement documents.

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## **Procedure**

### **Procedure type**

Below threshold - open competition

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## **Contracting authority**

### **Ipswich Borough Council**

- Public Procurement Organisation Number: PPLT-7247-DMBJ

Grafton House, 15-17 Russell Road

Ipswich

IP1 2DE

United Kingdom

Email: [procurement@ipswich.gov.uk](mailto:procurement@ipswich.gov.uk)

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government