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Contract

Provision of a Carer Respite Service

South Ayrshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-051530

Procurement identifier (OCID): ocds-h6vhtk-058e68

Published 27 August 2025, 11:32am

Section I: Contracting authority

I.1) Name and addresses

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

Email

procurement@south-ayrshire.gov.uk

Telephone

+44 3001230900

Country

United Kingdom

NUTS code

UKM94 - South Ayrshire

Internet address(es)

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Carer Respite Service

Reference number

CE-235-24-B6

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This award relates to a Carer Respite Service as defined by the Carers Scotland Act 2016 which came into effect on 1 April 2018 and is designed to support Carers' health and wellbeing, helping them to remain in their caring roles and be able to manage their own life alongside their caring responsibilities.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £592,574

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

II.2.4) Description of the procurement

This procurement relates to a Carer Respite Service (the Service) as defined by the Carers Scotland Act 2016 which came into effect on 1 April 2018 and is designed to support Carers' health and wellbeing, helping them to remain in their caring roles and be able to manage their own life alongside their caring responsibilities. Key aspects of the Act include:

- A duty to develop and offer an adult Carer support plan ; to someone who is identified as a Carer. The support plan must include contingency planning and support Carers to meet their personal outcomes
- A duty to set out and publish local eligibility criteria including recognition that support shall be provided if the eligible criteria are met

- A duty to provide support to Carers who have eligible needs including consideration for short breaks from caring
- Publish a short break statement
- Provide Carers with information and advice services
- Put in place support for Carers at the point of hospital discharge
- Involve both adult and young Carers in the planning of services
- Develop a local adult's Carer strategy

A Carer is anyone of any age who provides or intends to provide unpaid support and care for another person. They may care for someone who has a terminal illness, disability, a long-term condition, and mental health challenges or is affected by addiction.

Adult Carers and Young Carers in Scotland provide invaluable support to family, friends, and neighbours that they care for. The Partnership recognises the importance of supporting Adult Carers and Young Carers to remain in their caring roles and to be able to manage their own life alongside their caring responsibilities.

The Service is care provided to the cared-for person (Service Users), which replaces care normally given by Carers, and which is provided as a form of support to Carers so the Carers can have a break from caring. This may include "replacement care".

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct award under the Light Touch Regime (LTR)

The LTR covers a specific set of rules for certain service contracts, such as contracts for certain social, health, and education services, as defined by Common Procurement Vocabulary (CPV) codes, and this service is included in Schedule 3 to the Public Contract (Scotland) Regulations 2015.

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

V.2.3) Name and address of the contractor

Crossroads (South Ayrshire) Care Attendant Scheme

Biggart Hospital, 1 Biggart Road

Prestwick

KA9 2HQ

Country

United Kingdom

NUTS code

- UKM94 - South Ayrshire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £592,574

Section VI. Complementary information

VI.3) Additional information

(SC Ref:808384)

VI.4) Procedures for review

VI.4.1) Review body

Ayr Sherriff Court

Ayr

Country

United Kingdom