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Contract

## **Tender for the Provision of Student and Staff Micro Learning Courses**

Tender for the Provision of Student and Staff Micro Learning Courses

F03: Contract award notice

Notice identifier: 2025/S 000-051414

Procurement identifier (OCID): ocids-h6vhtk-04fd2a

Published 27 August 2025, 8:33am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tender for the Provision of Student and Staff Micro Learning Courses

University House, Kirby Corner Road

Coventry

CV4 7AL

#### **Contact**

Charlotte Davies-Colley

#### **Email**

[charlotte.davies-colley@warwick.ac.uk](mailto:charlotte.davies-colley@warwick.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG33 - Coventry

**Internet address(es)**

Main address

<https://warwick.ac.uk/>

Buyer's address

<https://in-tendhost.co.uk/universityofwarwick/aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Tender for the Provision of Student and Staff Micro Learning Courses

Reference number

CDC-04-25-MicroLearning-HK-CA

**II.1.2) Main CPV code**

- 80000000 - Education and training services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The University of Warwick is seeking a Service Provider who can provide a micro-learning platform delivering up to four courses per academic year to staff and students with a focus

on key Equality, Diversity and Inclusion topics (EDI thereafter), such as, harassment and sexual misconduct, Freedom of Speech, intersectionality, race, neurodiversity, socio-economic/class etc, via QR code, email or another innovative approach to engage all staff and students. The contract is intended to commence June 2025 and run initially for 3 year, with the potential to extend for a further 2 years (3+1+1), subject to performance. The University of Warwick is not a contracting authority for the purposes of the Public Contracts Regulations 2015 (as amended) and its procurement activities are not subject to the Public Contracts Regulations 2015 or the obligations under the European Public Procurement Directives, including the European Remedies Directive. Advertisement of any contract in the Official Jou

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £204,000

### **II.2) Description**

#### **II.2.1) Title**

Student Courses

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 48931000 - Training software package
- 72212931 - Training software development services
- 80500000 - Training services

#### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement**

The University of Warwick is seeking a Service Provider who can provide a micro-learning

platform delivering up to four courses per academic year to students with via QR code, email or another innovative approach to engage selected students. The contract is intended to commence June 2025 and run initially for 3 year, with the potential to extend for a further 2 years (3+1+1), subject to performance. For the courses, the core content should be developed by the Service Providers experts but also needs the flexibility so that it can be tailored and adapted by specified Teams to customise the look and feel of the content, to make it is specific to the requirements of the University of Warwick. The student content would be in relation to harassment and sexual misconduct, engaging c.10,000 students. This service must meet the requirements of the new condition of regulation that the Office for Students is introducing from August 2025.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Staff Courses

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48931000 - Training software package
- 72212931 - Training software development services
- 80500000 - Training services
- 80511000 - Staff training services

### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement**

The University of Warwick is seeking a Service Provider who can provide a micro-learning platform delivering up to four courses per academic year to staff and students with a focus on key Equality, Diversity and Inclusion topics (EDI thereafter), such as, harassment and sexual misconduct, Freedom of Speech, intersectionality, race, neurodiversity, socio-economic/class etc, via QR code, email or another innovative approach to engage all staff and students. The contract is intended to commence June 2025 and run initially for 3 year, with the potential to extend for a further 2 years (3+1+1), subject to performance. For the courses, the core content should be developed by the Service Providers experts but also needs the flexibility so that it can be tailored and adapted by specified Teams to customise the look and feel of the content, to make it is specific to the requirements of the University of Warwick. The staff content for c.9,000 staff per annum would be focussed on inclusive behaviours, EDI topics and content aimed at seeking to create an inclusive culture. The topics must meet requirements set out by the Public Sector Equality Duty, and Equality Legislation, such as the Equality Act 2010 and align with the aims of the Social Inclusion Strategy in removing economic, social and cultural barriers that prevent people from succeeding and supporting colleagues to thrive in a diverse, inclusive environment.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-013024](#)

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## **Section V. Award of contract**

### **Contract No**

CDC-04-25-MicroLearning-HK-CA

### **Lot No**

1 and 2

### **Title**

Tender for the Provision of Student and Staff Micro Learning Courses

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Crossroads Global Limited

London

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £204,000

Total value of the contract/lot: £98,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Warwick

Coventry

Country

United Kingdom