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Contract

Tender for the Provision of Student and Staff Micro Learning Courses

Tender for the Provision of Student and Staff Micro Learning Courses

F03: Contract award notice

Notice identifier: 2025/S 000-051414

Procurement identifier (OCID): ocids-h6vhtk-04fd2a

Published 27 August 2025, 8:33am

Section I: Contracting authority

I.1) Name and addresses

Tender for the Provision of Student and Staff Micro Learning Courses

University House, Kirby Corner Road

Coventry

CV4 7AL

Contact

Charlotte Davies-Colley

Email

charlotte.davies-colley@warwick.ac.uk

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

<https://warwick.ac.uk/>

Buyer's address

<https://in-tendhost.co.uk/universityofwarwick/aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Provision of Student and Staff Micro Learning Courses

Reference number

CDC-04-25-MicroLearning-HK-CA

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Warwick is seeking a Service Provider who can provide a micro-learning platform delivering up to four courses per academic year to staff and students with a focus

on key Equality, Diversity and Inclusion topics (EDI thereafter), such as, harassment and sexual misconduct, Freedom of Speech, intersectionality, race, neurodiversity, socio-economic/class etc, via QR code, email or another innovative approach to engage all staff and students. The contract is intended to commence June 2025 and run initially for 3 year, with the potential to extend for a further 2 years (3+1+1), subject to performance. The University of Warwick is not a contracting authority for the purposes of the Public Contracts Regulations 2015 (as amended) and its procurement activities are not subject to the Public Contracts Regulations 2015 or the obligations under the European Public Procurement Directives, including the European Remedies Directive. Advertisement of any contract in the Official Jou

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £204,000

II.2) Description

II.2.1) Title

Student Courses

Lot No

1

II.2.2) Additional CPV code(s)

- 48931000 - Training software package
- 72212931 - Training software development services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

The University of Warwick is seeking a Service Provider who can provide a micro-learning

platform delivering up to four courses per academic year to students with via QR code, email or another innovative approach to engage selected students. The contract is intended to commence June 2025 and run initially for 3 year, with the potential to extend for a further 2 years (3+1+1), subject to performance. For the courses, the core content should be developed by the Service Providers experts but also needs the flexibility so that it can be tailored and adapted by specified Teams to customise the look and feel of the content, to make it is specific to the requirements of the University of Warwick. The student content would be in relation to harassment and sexual misconduct, engaging c.10,000 students. This service must meet the requirements of the new condition of regulation that the Office for Students is introducing from August 2025.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Staff Courses

Lot No

2

II.2.2) Additional CPV code(s)

- 48931000 - Training software package
- 72212931 - Training software development services
- 80500000 - Training services
- 80511000 - Staff training services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

The University of Warwick is seeking a Service Provider who can provide a micro-learning platform delivering up to four courses per academic year to staff and students with a focus on key Equality, Diversity and Inclusion topics (EDI thereafter), such as, harassment and sexual misconduct, Freedom of Speech, intersectionality, race, neurodiversity, socio-economic/class etc, via QR code, email or another innovative approach to engage all staff and students. The contract is intended to commence June 2025 and run initially for 3 year, with the potential to extend for a further 2 years (3+1+1), subject to performance. For the courses, the core content should be developed by the Service Providers experts but also needs the flexibility so that it can be tailored and adapted by specified Teams to customise the look and feel of the content, to make it is specific to the requirements of the University of Warwick. The staff content for c.9,000 staff per annum would be focussed on inclusive behaviours, EDI topics and content aimed at seeking to create an inclusive culture. The topics must meet requirements set out by the Public Sector Equality Duty, and Equality Legislation, such as the Equality Act 2010 and align with the aims of the Social Inclusion Strategy in removing economic, social and cultural barriers that prevent people from succeeding and supporting colleagues to thrive in a diverse, inclusive environment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-013024](#)

Section V. Award of contract

Contract No

CDC-04-25-MicroLearning-HK-CA

Lot No

1 and 2

Title

Tender for the Provision of Student and Staff Micro Learning Courses

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 June 2025

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Crossroads Global Limited

London

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £204,000

Total value of the contract/lot: £98,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Warwick

Coventry

Country

United Kingdom