

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/051359-2025>

Planning

## **ICT Hardware and Software Support and Maintenance framework**

Stoke on Trent City Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051359

Procurement identifier (OCID): ocds-h6vhtk-05523f

Published 26 August 2025, 4:22pm

### **Scope**

### **Reference**

S R/2025/478

### **Description**

Stoke-on-Trent City Council wishes to appoint an Information Communication Technology partner to assist in the supply, delivery, maintenance, support and implementation of its ICT requirements over a four year period.

The framework will be made available to public contracting authorities in Stoke-on-Trent, Staffordshire and Cheshire.

### **Commercial tool**

Establishes a framework

### **Total value (estimated)**

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 14 November 2025 to 13 November 2029
- 4 years

### **Main procurement category**

Goods

### **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48500000 - Communication and multimedia software package
- 48700000 - Software package utilities
- 48800000 - Information systems and servers
- 50000000 - Repair and maintenance services

### **Contract locations**

- UKD62 - Cheshire East
- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

---

## **Framework**

### **Maximum number of suppliers**

1

### **Award method when using the framework**

Without competition

### **Contracting authorities that may use the framework**

Public sector bodies

### **Contracting authority location restrictions**

- UKD62 - Cheshire East
- UKG24 - Staffordshire CC

---

## **Participation**

## **Legal and financial capacity conditions of participation**

Capacity conditions are included within the tender questionnaire

## **Technical ability conditions of participation**

Included within the tender questionnaire

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

---

## **Submission**

### **Publication date of tender notice (estimated)**

28 August 2025

### **Enquiry deadline**

19 September 2025, 4:00pm

### **Tender submission deadline**

2 October 2025, 4:00pm

## Submission address and any special instructions

<https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=a202519b-316d-f011-813a-005056b64545&projectStepId=d002519b-316d-f011-813a-005056b64545>

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

4 November 2025

---

## Award criteria

Name	Type	Weighting
Software Management	Quality	15%
Account Management	Quality	15%
Social Value	Quality	15%
Software and Hardware Roadmaps	Quality	10%
Hardware Maintenance	Quality	10%
Technical Support	Quality	10%
Benchmarking	Quality	5%
Server Maintenance - Basket of Goods	Price	5%
Hardware Basket of Goods	Price	5%
Percentage Mark up on Hardware	Cost	5%

---

Name	Type	Weighting
Percentage Mark up on Service	Cost	5%

---

## Procedure

### Procedure type

Open procedure

---

## Contracting authority

### Stoke on Trent City Council

- Public Procurement Organisation Number: PDQZ-1442-RZTZ

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

United Kingdom

Email: [categorymanagement@stoke.gov.uk](mailto:categorymanagement@stoke.gov.uk)

Website: <https://www.stoke.gov.uk/>

Region: UKG23 - Stoke-on-Trent

Organisation type: Public authority - sub-central government

