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Planning

ICT Hardware and Software Support and Maintenance framework

Stoke on Trent City Council

UK3: Planned procurement notice - Procurement Act 2023 - <u>view information about notice types</u>

Notice identifier: 2025/S 000-051359

Procurement identifier (OCID): ocds-h6vhtk-05523f

Published 26 August 2025, 4:22pm

Scope

Reference

S R/2025/478

Description

Stoke-on-Trent City Council wishes to appoint an Information Communication Technology partner to assist in the supply, delivery, maintenance, support and implementation of its ICT requirements over a four year period.

The framework will be made available to public contracting authorities in Stoke-on-Trent, Staffordshire and Cheshire.

Commercial tool

Establishes a framework

Total value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 14 November 2025 to 13 November 2029
- 4 years

Main procurement category

Goods

CPV classifications

- 30000000 Office and computing machinery, equipment and supplies except furniture and software packages
- 48500000 Communication and multimedia software package
- 48700000 Software package utilities
- 48800000 Information systems and servers
- 50000000 Repair and maintenance services

Contract locations

- UKD62 Cheshire East
- UKG23 Stoke-on-Trent
- UKG24 Staffordshire CC

Framework

Maximum number of suppliers

1

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Public sector bodies

Contracting authority location restrictions

- UKD62 Cheshire East
- UKG24 Staffordshire CC

Participation

Legal and financial capacity conditions of participation

Capacity conditions are included within the tender questionnaire

Technical ability conditions of participation

Included within the tender questionnaire

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

28 August 2025

Enquiry deadline

19 September 2025, 4:00pm

Tender submission deadline

2 October 2025, 4:00pm

Submission address and any special instructions

 $\frac{https://procontract.due-north.com/Procurer/Advert/AdvertSummary?projectId=a202519b-3}{16d-f011-813a-005056b64545\&projectStepId=d002519b-316d-f011-813a-005056b64545}$

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 November 2025

Award criteria

Name	Type	Weighting
Software Management	Quality	15%
Account Management	Quality	15%
Social Value	Quality	15%
Software and Hardware Roadmaps	Quality	10%
Hardware Maintenance	Quality	10%
Technical Support	Quality	10%
Benchmarking	Quality	5%
Server Maintenance - Basket of Goods	Price	5%
Hardware Basket of Goods	Price	5%
Percentage Mark up on Hardware	Cost	5%

Name	Type	Weighting
Percentage Mark up on	Cost	5%
Service		

Procedure

Procedure type

Open procedure

Contracting authority

Stoke on Trent City Council

• Public Procurement Organisation Number: PDQZ-1442-RZTZ

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

United Kingdom

Email: categorymanagement@stoke.gov.uk

Website: https://www.stoke.gov.uk/

Region: UKG23 - Stoke-on-Trent

Organisation type: Public authority - sub-central government