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Tender

Community Opportunities

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051358

Procurement identifier (OCID): ocds-h6vhtk-055787 ([view related notices](#))

Published 26 August 2025, 4:17pm

Scope

Reference

008841

Description

Community Opportunities are an important contribution to Newcastle City Council's commitment to enabling people in Newcastle to age well, by providing support and carer relief that enables people to be socially connected to their community, to live as independently as possible and lead safe and active lives. It will offer flexible, high-quality, support, with a focus on connecting people to their communities, maximising independence, and helping to prevent admission into long term residential care or hospital. The approach of commissioning Community Opportunities will assist with creating a wider offer encompassing a continuum of social care-related support inclusive of four key areas: prevention, crisis, and long-term support.

The Contract will be awarded under 2 Lots:

Lot 1 - TWO Community Hub Zone Based Service covering the Four neighbourhood zones. One building base will operate in the North and East of the city and the other in the

Inner West and Outer West of the city. Block contract.

Lot 2 - Satellite Flexible Service, city-wide to cover additional provision, split equally between successful providers.

Annual Rate Lot 1: £156,000.00 (Per one Community Hub - Building Base)

Annual rate Lot : up to £156,000.00 (unit price of £60.00 per day session, including transport)

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £2,340,000 excluding VAT
- £2,340,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

2 x 12 months

Main procurement category

Services

CPV classifications

- 85312100 - Daycare services

Contract locations

- UKC22 - Tyneside

Lot constraints

Maximum number of lots a supplier can be awarded: 1

Lot 1. Community Hub Zones Based Service

Description

TWO Community Hub Zone Based Service covering the Four neighbourhood zones. One building base will operate in the North and East of the city and the other in the Inner West and Outer West of the city. Contracts will be awarded to two highest scoring providers - for each provider to deliver service in each location.

Lot value (estimated)

- £1,560,000 excluding VAT
- £1,560,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - Satellite Flexible Services

Description

City-wide services to cover additional provision of up to 50 placements per week, split equally between successful providers.

Annual value up to £156,000 across the Lot.

Lot value (estimated)

- £780,000 excluding VAT
- £780,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

30 November 2030

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Lot 2 will be established as an Open framework under section 49 of the Act. The Framework will be re-awarded on or before the third anniversary of the commencement date. Subsequently, the Contracting Authority intends to award further successive frameworks at least every year until expiry of the Framework Agreement term. As such, Suppliers which have not been appointed to this Framework will have the opportunity to be appointed to the subsequent framework.

Interested Suppliers should note that when the Framework is re-awarded, there will be no limit on the number of Suppliers who can be party to the Framework. As such, Suppliers that are appointed to the Framework under this Procurement will have the opportunity to confirm whether they wish to be re-appointed on the basis of their original tender, or whether they wish to submit a revised tender.

Under the Framework, the prices for the services will be based on a fixed individual cost of the provision of services.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Community Hub Zones Based Service

Lot 2. Lot 2 - Satellite Flexible Services

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

19 September 2025, 12:00pm

Tender submission deadline

25 September 2025, 12:00pm

Submission address and any special instructions

<https://www.open-uk.org>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 November 2025

Award criteria

Name	Description	Type	Weighting
Specification requirements	The procurement documents are available for unrestricted and full access, free of charge at: https://www.open-uk.org	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government