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Contract

## **Care and People Planning Software for Reablement and Sensory Services**

Essex Cares Limited

F20: Modification notice

Notice identifier: 2025/S 000-051266

Procurement identifier (OCID): ocids-h6vhtk-05025f

Published 26 August 2025, 1:39pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Essex Cares Limited

Seax House

Chelmsford

CM11QH

#### **Contact**

Karen Tucciarone

#### **Email**

[karen.tucciarone2@essexcares.org](mailto:karen.tucciarone2@essexcares.org)

#### **Telephone**

+44 3330133406

#### **Country**

United Kingdom

**Region code**

UKH36 - Heart of Essex

**Companies House**

06723149

**Internet address(es)**

Main address

[www.ecl.org](http://www.ecl.org)

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Care and People Planning Software for Reablement and Sensory Services

Reference number

0070

#### **II.1.2) Main CPV code**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex
- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Seax House, Victoria Road South, Chelmsford, CM1 1QH

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Provision of system for Essex Cares Limited Regulated and Sensory operations .

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

31 March 2028

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2025/S 000-014914](#)

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## **Section V. Award of contract/concession**

### **Contract No**

ecm\_10429

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

5 April 2025

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

MAS Networks Limited T/A Careline Live

Bolney Place, Cowford Road, Bolney

Haywards Heath

RH17 5QT

Email

[info@carelinelive.com](mailto:info@carelinelive.com)

Telephone

+44 3300885767

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

07915812

Internet address

[www.carelinelive.com](http://www.carelinelive.com)

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £362,700

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

#### **VII.1.3) Place of performance**

NUTS code

- UKH3 - Essex
- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Seax House, Victoria Road South, Chelmsford, CM1 1QH

#### **VII.1.4) Description of the procurement:**

Bespoke development services addressing the following enhancements to the CareLineLive cloud software solution in use by the Buyer:

Access Financials: Invoicing - 6 days

Mileage - 4 days

Mobile App Rota View - 45 days

Roster: Actual Times - 39 days, and; Select Pay Integration - 24 days

These bespoke developments will be in accordance with the specification for each agreed by the Buyer and the Supplier.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

31 March 2028

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£445,300

**VII.1.7) Name and address of the contractor/concessionaire**

MAS Networks Limited T/A Careline Live

Bolney Place, Cowford Road

Haywards Heath

RH17 5QT

Email

[info@carelinelive.com](mailto:info@carelinelive.com)

Telephone

+44 3300885767

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

07915812

Internet address

[www.carelinelive.com](http://www.carelinelive.com)

The contractor/concessionaire is an SME

No

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Bespoke development services addressing the following enhancements to the CareLineLive cloud software solution in use by the Buyer.

#### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

For the Supplier to enable a set of enhancements to the CareLineLive cloud software solution, to benefit the Buyer and the Buyer's operations.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £362,700

Total contract value after the modifications

Value excluding VAT: £445,300