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Award

Young Carers Support Service

London Borough of Barking and Dagenham

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-051053

Procurement identifier (OCID): ocids-h6vhtk-054807 ([view related notices](#))

Published 22 August 2025, 6:39pm

Scope

Description

Due to the approaching expiry of an existing contract the London Borough of Barking & Dagenham is advertising to seek tenders from suitably experienced and qualified organisations for the delivery of a Young Carers Support Service.

The duration of this contract is two (2) years and six (6) months initially from 1st October 2025 until 31st March 2028 plus an option to extend for a further year (1), at the sole discretion of the Council, subject to funding and performance.

Our vision in the re-tender of this service is to work in partnership with an appropriately experienced contractor to sustain, and develop further, a quality support service for Young Carers in Barking and Dagenham. The service will be compliant with the Children and Families Act 2014 and the Care Act 2014. The core areas of this service will be:

- to work in collaboration with various agencies and the Local Authority to identify young carers;
- being the first port of call for young carers' support;
- to ensure that young carers receive a formal assessment where requested/ required;

- provide support and advice to young carers;
- to provide activities for young carers to allow them to share their experiences with other young carers and also provide time away from their caring responsibilities;
- to deliver a tailored service to the young carer in accordance with their assessment, and that keeps them engaged in, and attending, education, employment and training;
- to work in partnership with schools to identify young carers, in addition to partner agencies including health, social care, and other voluntary and community sector providers
- to provide activities that are in consultation with the young carers; and
- to provide a flexible service that can meet the needs of young carers at the weekends, and evenings.

Organisations should be aware that Transfer of Undertakings (Protection of Employment) Regulations may apply

The deadline for tender submissions will be 1pm, Monday 14th July 2025. Late submissions will not be considered under any circumstances. Further information and tender documents are available on our e-tendering portal

<https://lbbd.bravosolution.co.uk/web/login.shtml>

Contract 1. Young Carers Support Service

Supplier

- Carers Centre SA Ltd

Contract value

- £327,568 excluding VAT
- £393,082 including VAT

Below the relevant threshold

Award decision date

11 August 2025

Earliest date the contract will be signed

5 September 2025

Contract dates (estimated)

- 1 October 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years, 6 months

Description of possible extension:

1 year at the discretion of the Council

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

Carers Centre SA Ltd

334 Heathway

Dagenham

RM10 8NJ

United Kingdom

Email: lorraine.goldberg@carerscentre.org.uk

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Young Carers Support Service

Contracting authority

London Borough of Barking and Dagenham

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Email: edna.amolo@lbbd.gov.uk

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government