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Tender

# **008051 - Care and Support Services Digital Transformation**

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-050923

Procurement identifier (OCID): ocds-h6vhtk-0557a5

Published 22 August 2025, 2:38pm

# Changes to notice

This notice has been edited. The <u>previous version</u> is still available.

Deadline extended to 05/09/25

# Scope

#### Reference

008051

## Description

Newcastle City Council, Care and Support Services, which forms part of the offer within the Adult Social Care and Prevention (ASC&P) Directorate support approximately 1690 people each year across 8 different services. We are looking to Digitally transform the way our Care and Support Services run. The element we address within this part of the Digital Transformation process is to upgrade our Byker Lodge (BL) Resource Centre service with a new Nurse Call System that interfaces and has embedded Falls Prevention/Detection and integrated Digital Care Note Recording functionality, all through one system/dashboard.

#### Commercial tool

Establishes a framework

## Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 October 2025 to 30 September 2028
- Possible extension to 14 September 2031
- 5 years, 11 months, 14 days

Description of possible extension:

3 x 12 month extensions

# Main procurement category

#### Goods

#### **CPV** classifications

- 33000000 Medical equipments, pharmaceuticals and personal care products
- 85100000 Health services
- 85300000 Social work and related services

## **Contract locations**

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

## **Framework**

Maximum number of suppliers		
1		
Maximum percentage fee charged to suppliers		
0%		
Framework operation description		
Single lot single provider framework		
Award method when using the framework		
Without competition		
Contracting authorities that may use the framework		
Establishing party only		
Participation		
Particular suitability		
Small and medium-sized enterprises (SME)		

# **Submission**

## **Tender submission deadline**

5 September 2025, 12:00pm

# Submission address and any special instructions

www.open-uk.org

# Tenders may be submitted electronically

Yes

# Languages that may be used for submission

English

# Award decision date (estimated)

22 September 2025

## **Award criteria**

Name	Туре	Weighting
Quality	Quality	70%
Price	Price	30%

Other information
Conflicts assessment prepared/revised
Yes
Procedure
Procedure type
Open procedure
Documents
Associated tender documents
http://www.open-uk.org
Contracting authority
contracting additiontly
Newcastle City Council

• Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

**United Kingdom** 

Email: <a href="mailto:corporate.procurement.team@newcastle.gov.uk">corporate.procurement.team@newcastle.gov.uk</a>

Website: https://www.newcastle.gov.uk/

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government