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Contract

Transportation and Travel Services for Health

NHS Shared Business Services Limited

F20: Modification notice

Notice identifier: 2025/S 000-050837

Procurement identifier (OCID): ocds-h6vhtk-0452d3

Published 22 August 2025, 11:56am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hemel Hempstead

HP27AH

Email

nsbs.categorymanagementsourcing@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Companies House

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transportation and Travel Services for Health

Reference number

SBS10513

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework/Dynamic Purchasing System (DPS).

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework

Agreement for the provision of Transportation and Travel Services for Health and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

The framework includes:

- Lot 1 - High Dependency Transport
- Lot 2 - Specialist Vehicle Transport
- Lot 2a - Bariatric Transport
- Lot 2b - Secure Mental Health Transport
- Lot 2c - Paediatric and Neonatal Transport
- Lot 2d - Palliative and End of Life Transport
- Lot 2e - Sitting and Wheelchair Transport
- Lot 2f - Stretcher Vehicle Transport
- Lot 3 - Non-Emergency Patient Transport Managed Service
- Lot 4 - Transportation Marketplace

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-039645](#)

Section V. Award of contract/concession

Contract No

SBS10513

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

14 July 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Full list of successful suppliers is available on Contracts Finder

UK

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,500,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

PSR Review Board

UK

Email

england.procurementpanelinfo@nhs.net

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85143000 - Ambulance services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

A framework that allows NHS organisations and other public sector bodies to purchase Non-Emergency Patient Transport Services.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,500,000,000

VII.1.7) Name and address of the contractor/concessionaire

Full list of successful suppliers is available on Contracts Finder

UK

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification is amending medical malpractice insurance from £10m on a "per claim" basis to £10m "in the aggregate".

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Reference to Part 2 section 14 of the Provider Selection Regime the modification must be

made urgently due to unforeseeable & unattributable information that the relevant authority could not foresee at the time of the original procurement. Delaying the award or modification to follow the standard process would likely pose a risk to patient or public safety.

During the due diligence period of this framework procurement we have been notified by bidders that medical malpractice insurance on a 'per claim' basis is not standard in the UK insurance market, therefore awarded suppliers cannot obtain this. To ensure that the contract remains compliant and deliverable, NHS SBS has amended the insurance requirement to align with the available market cover.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,500,000,000

Total contract value after the modifications

Value excluding VAT: £1,500,000,000