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Contract

## **Transportation and Travel Services for Health**

NHS Shared Business Services Limited

F20: Modification notice

Notice identifier: 2025/S 000-050837

Procurement identifier (OCID): ocds-h6vhtk-0452d3

Published 22 August 2025, 11:56am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hemel Hempstead

HP27AH

#### **Email**

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH23 - Hertfordshire

#### **Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Transportation and Travel Services for Health

Reference number

SBS10513

#### **II.1.2) Main CPV code**

- 85143000 - Ambulance services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework/Dynamic Purchasing System (DPS).

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework

Agreement for the provision of Transportation and Travel Services for Health and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on:

<https://www.sbs.nhs.uk/services/framework-agreements-categories/>

The framework includes:

- Lot 1 - High Dependency Transport
- Lot 2 - Specialist Vehicle Transport
- Lot 2a - Bariatric Transport
- Lot 2b - Secure Mental Health Transport
- Lot 2c - Paediatric and Neonatal Transport
- Lot 2d - Palliative and End of Life Transport
- Lot 2e - Sitting and Wheelchair Transport
- Lot 2f - Stretcher Vehicle Transport
- Lot 3 - Non-Emergency Patient Transport Managed Service
- Lot 4 - Transportation Marketplace

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

24

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2025/S 000-039645](#)

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## **Section V. Award of contract/concession**

### **Contract No**

SBS10513

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

14 July 2025

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Full list of successful suppliers is available on Contracts Finder

UK

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,500,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

PSR Review Board

UK

Email

[england.procurementpanelinfo@nhs.net](mailto:england.procurementpanelinfo@nhs.net)

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85143000 - Ambulance services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

A framework that allows NHS organisations and other public sector bodies to purchase Non-Emergency Patient Transport Services.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

24

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,500,000,000

### **VII.1.7) Name and address of the contractor/concessionaire**

Full list of successful suppliers is available on Contracts Finder

UK

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification is amending medical malpractice insurance from £10m on a "per claim" basis to £10m "in the aggregate".

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Reference to Part 2 section 14 of the Provider Selection Regime the modification must be

made urgently due to unforeseeable & unattributable information that the relevant authority could not foresee at the time of the original procurement. Delaying the award or modification to follow the standard process would likely pose a risk to patient or public safety.

During the due diligence period of this framework procurement we have been notified by bidders that medical malpractice insurance on a 'per claim' basis is not standard in the UK insurance market, therefore awarded suppliers cannot obtain this. To ensure that the contract remains compliant and deliverable, NHS SBS has amended the insurance requirement to align with the available market cover.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,500,000,000

Total contract value after the modifications

Value excluding VAT: £1,500,000,000