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Contract

Pan-Defra NEC Contract Management System

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

F03: Contract award notice

Notice identifier: 2025/S 000-050834

Procurement identifier (OCID): ocds-h6vhtk-04cf6a

Published 22 August 2025, 11:53am

Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

Seacole Building, 2 Marsham Street

London

SW1P 4DF

Contact

Sharon Wilson

Email

sharon.wilson@defra.gov.uk

Telephone

+44 3459335577

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pan-Defra NEC Contract Management System

Reference number

C29083

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Pan-Defra NEC Contract Management System

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,771,486.40 / Highest offer: £4,447,938.60 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72212311 - Document management software development services
- 72212331 - Project management software development services
- 48490000 - Procurement software package
- 48482000 - Business intelligence software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Authority procured the provision of a Contract Management System (CMS) and any related services in order for Defra to manage various New Engineering Contracts (NEC), supporting a number of key infrastructure assets.

The Authority sought a supplier to provide a 'Commercial of the shelf' (COTS), 'Software as a Service' (SaaS), solution that also had the capability and expertise to manage all standard requirements of New Engineering Contract (NEC) model services, NEC3 and NEC4 contract forms, processes, clauses and roles promoted under NEC ways of working across the Defra Group.

The supplier will provide full implementation, transition, data migration support, initial and ongoing training with initial/ongoing technical support and all necessary system maintenance, including upgrades, throughout the contract term.

NEC contract management is an ongoing requirement for departments across the Authority. The suite of NEC contracts that are used by the Authority include, but are not limited to, the Engineering and Construction Contract (ECC), Engineering and Construction Short Contract (ECSC), Facilities Management Contract (FMC), Term Service Contract (TSC) and Professional Services Contract (PSC). As multiple partner agencies across the Authority use this standard suite of contracts, one system was sought to enable consistency and improved ways of working across the Authority group.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-000975](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 August 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Built Intelligence Ltd

Third Floor Mariner House, 62 Prince Street, Bristol

Bristol

BS1 4QD

Telephone

+44 1172140890

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08323228

Internet address

www.builtintelligence.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,447,938.60

Lowest offer: £2,771,486.40 / Highest offer: £4,447,938.60 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Body

N/A

N/A

N/A

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>