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Contract

Healthwatch Norfolk

Norfolk County Council

UK10: Contract change notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050812

Procurement identifier (OCID): ocids-h6vhtk-054dc3 ([view related notices](#))

Published 22 August 2025, 11:22am

Contract 1. Healthwatch Norfolk

Supplier

- HEALTHWATCH NORFOLK

Contract value

Unchanged:

- £2,220,000 including VAT

Above the relevant threshold

Contract modification date

22 August 2025

Effective date of the modification

22 August 2025

Contract dates

Before modification:

- 1 October 2025

After modification:

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2031
- 6 years

-110.76% increase

Justifications for contract modification

- Unforeseeable circumstances

Reason that these justifications apply

Part way through this procurement, the Government announced that, as part of its 10-year plan for the NHS, national and local HealthWatch services will cease to operate in due course.

Other information

Conflicts assessment prepared/revised

Yes

Supplier

HEALTHWATCH NORFOLK

- Companies House: 08366440
- Public Procurement Organisation Number: PQYP-4165-CXNR

Suite 6 The Old Dairy Elm Farm

Wymondham

NR18 0SW

United Kingdom

Email: enquiries@healthwatchnorfolk.co.uk

Website: <https://healthwatchnorfolk.co.uk/>

Region: UKH17 - Breckland and South Norfolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Healthwatch Norfolk

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government