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**Planning** 

# LBHF SEND Mediation and Disagreement Resolution Service Market Engagement

London Borough of Hammersmith and Fuham

UK2: Preliminary market engagement notice - Procurement Act 2023 - <u>view information</u> <u>about notice types</u>

Notice identifier: 2025/S 000-050778

Procurement identifier (OCID): ocds-h6vhtk-058ca4

Published 22 August 2025, 10:46am

### Scope

### **Description**

The London Borough of Hammersmith & Fulham is preparing to undertake an open procurement for the statutory Special Educational Needs and Disabilities (SEND) Mediation and Disagreement Resolution Service. This service provides impartial mediation to resolve disputes between families and the local authority or education providers, in accordance with Chapter 11 of the SEND Code of Practice.

### Total value (estimated)

- £210,000 excluding VAT
- £252,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 1 September 2026 to 1 September 2031
- Possible extension to 1 September 2033
- 7 years, 1 day

#### Main procurement category

Services

#### **CPV** classifications

• 85140000 - Miscellaneous health services

#### **Contract locations**

• UK - United Kingdom

## **Engagement**

### **Engagement deadline**

11 September 2025

## **Engagement process description**

To support the upcoming procurement of the SEND Mediation and Disagreement Resolution Service, the Council will host a virtual market engagement session via Microsoft Teams on Thursday 11th September, from 14:00 to 15:00. During this session,

the Council's SEND Team will deliver a brief presentation outlining the service requirements and draft specification.

This session will provide an opportunity for potential providers to engage directly with the Council, gain insight into the commissioning priorities, and discuss their operating models. Suppliers will also be invited to ask questions and share feedback prior to the commencement of the open tender process. The event is designed to promote transparency, support market readiness, and ensure the procurement is informed by sector expertise and best practice.

Please find the meeting link here: <a href="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH\_0]/0?context="https://teams.

{"Tid":"50d8c115-b77f-4395-a3ba-3b407caf0d88","Oid":"d43a38dc-88e5-478d-9ba9-1153 495e23f9"}

Meeting ID: 313 445 855 409 7

Passcode: 2bc7uV9M

If you have difficulty accessing the meeting, please contact: <a href="mailto:hannah.parrott@lbhf.gov.uk">hannah.parrott@lbhf.gov.uk</a>, <a href="mailto:joel.thompson@lbhf.gov.uk">joel.thompson@lbhf.gov.uk</a>

## **Participation**

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

#### Submission

### Publication date of tender notice (estimated)

5 January 2026

### **Procedure**

### Special regime

Light touch

### **Contracting authority**

### **London Borough of Hammersmith and Fuham**

• Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

**W6 9JU** 

**United Kingdom** 

Email: procurement@lbhf.gov.uk

Website: https://www.capitalesourcing.com

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government