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Planning

LBHF SEND Mediation and Disagreement Resolution Service Market Engagement

London Borough of Hammersmith and Fuham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050778

Procurement identifier (OCID): ocds-h6vhtk-058ca4

Published 22 August 2025, 10:46am

Scope

Description

The London Borough of Hammersmith & Fulham is preparing to undertake an open procurement for the statutory Special Educational Needs and Disabilities (SEND) Mediation and Disagreement Resolution Service. This service provides impartial mediation to resolve disputes between families and the local authority or education providers, in accordance with Chapter 11 of the SEND Code of Practice.

Total value (estimated)

- £210,000 excluding VAT
- £252,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 1 September 2031
- Possible extension to 1 September 2033
- 7 years, 1 day

Main procurement category

Services

CPV classifications

- 85140000 - Miscellaneous health services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

11 September 2025

Engagement process description

To support the upcoming procurement of the SEND Mediation and Disagreement Resolution Service, the Council will host a virtual market engagement session via Microsoft Teams on Thursday 11th September, from 14:00 to 15:00. During this session,

the Council's SEND Team will deliver a brief presentation outlining the service requirements and draft specification.

This session will provide an opportunity for potential providers to engage directly with the Council, gain insight into the commissioning priorities, and discuss their operating models. Suppliers will also be invited to ask questions and share feedback prior to the commencement of the open tender process. The event is designed to promote transparency, support market readiness, and ensure the procurement is informed by sector expertise and best practice.

Please find the meeting link here: [https://teams.microsoft.com/l/meetup-join/19:\[EMAILMATCH_0\]/0?context={\"Tid\":\"50d8c115-b77f-4395-a3ba-3b407caf0d88\",\"Oid\":\"d43a38dc-88e5-478d-9ba9-1153495e23f9\"}](https://teams.microsoft.com/l/meetup-join/19:[EMAILMATCH_0]/0?context={\)

Meeting ID: 313 445 855 409 7

Passcode: 2bc7uV9M

If you have difficulty accessing the meeting, please contact: hannah.parrott@lbhf.gov.uk, joel.thompson@lbhf.gov.uk

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

5 January 2026

Procedure

Special regime

Light touch

Contracting authority

London Borough of Hammersmith and Fuham

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Website: <https://www.capitalesourcing.com>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government