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Planning

UHB Privileged Access Management Solution

University Hospitals Birmingham NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050765

Procurement identifier (OCID): ocds-h6vhtk-058b54

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Changes to notice

This notice has been edited. The [previous version](#) is still available.

Incorrect date within Engagement process description

Scope

Reference

PROC.08.0936

Description

University Hospitals Birmingham NHS Foundation Trust (UHB) is one of the largest teaching hospital Trusts in England, based in the West Midlands, serving a regional, national, and international population. It includes Birmingham Heartlands Hospital, Birmingham Chest Clinic, Good Hope Hospital, Queen Elizabeth Hospital Birmingham, Solihull Hospital, and various community services. We also run several smaller satellite units, allowing people to be treated as close to home as possible.

As an NHS organisation, UHB will see and treat more than 2.2 million people every year across our sites. UHB currently employs over 25,000 members of staff and is committed to investing in their development and wellbeing.

For the past three years, UHB has operated a Privileged Access Management (PAM) solution to manage and control privileged access for both internal staff and external third-party suppliers. This solution has been a critical component in protecting sensitive systems, including server infrastructure, Active Directory, SQL Server Management Studio (SSMS), and various internal and externally hosted web applications and administrative portals.

It has enabled the Trust to enforce least-privilege access principles, monitor privileged sessions, and maintain a strong audit trail to meet compliance and risk management requirements. However, our current supplier has recently confirmed that they will be discontinuing the PAM product. As a result, UHB must now replace the existing solution with a new platform that delivers equivalent or enhanced capabilities, integrates into our evolving infrastructure, and aligns with our cyber security strategy.

Contract dates (estimated)

- 1 January 2026 to 31 December 2030
- 5 years

Main procurement category

Services

CPV classifications

- 48781000 - System management software package
- 72000000 - IT services: consulting, software development, Internet and support

Engagement

Engagement deadline

15 September 2025

Engagement process description

Potential suppliers are requested to respond to the full requirements, as detailed in Annex 1 Feedback on Requirements - UHB PAM with confirmation of ability to meet the requirement, a description of how their product meets the requirement.

Suppliers must provide estimated costs for their product, including full breakdown, implementation, and ongoing support.

Supplier should respond to the 5 year worksheets within the Annex 2 Indicative Cost Schedule.

Procurement Process

The procurement process will be subject to further approvals and this Pre-Market Engagement Exercise will help form the tender process so currently, the route to market is unknown.

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommercial System Portal (Atamis) by 13:00 on Monday 15th September 2025.

<https://health-family.force.com/s/Welcome>

Please search for C384566

To View documents please register interest and then navigate "My Proposals and quotes"

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

University Hospitals Birmingham NHS Foundation Trust

- Public Procurement Organisation Number: PWVL-6877-BXXV

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Region: UKG31 - Birmingham

Organisation type: Public authority - central government