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Award

Void Cleaning Services

Connexus Homes Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050701

Procurement identifier (OCID): ocds-h6vhtk-05512d ([view related notices](#))

Published 22 August 2025, 9:07am

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Scope

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

The contract will be split into two lots across Shropshire and Herefordshire. On estimate Connexus currently aim for 600 void properties a year.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=975273889>

Lot 1. Void Cleaning Shropshire

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers across Shropshire. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

Connexus aims to reduce turnaround times between tenancies, enhance the presentation and hygiene standards of our homes, and ensure new customers can move into properties that meet our expectations for cleanliness and comfort. This is important to improve customer satisfaction and make best use of our housing stock by minimising delays.

Contract 1. Void Cleaning Shropshire

Lots

Lot 1. Void Cleaning Shropshire

Supplier

- Cleanit Cleaning Services (Shropshire) Ltd

Contract value

- £225,960 including VAT

Above the relevant threshold

Award decision date

21 August 2025

Date assessment summaries were sent to tenderers

21 August 2025

Standstill period

- End: 3 September 2025
- 8 working days

Earliest date the contract will be signed

4 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- Possible extension to 21 September 2029
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further one year, plus one year based on satisfactory annual performance reviews.

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

Contract locations

- UKG22 - Shropshire CC
-

Contract 2. Void Cleaning Herefordshire

Lots

Lot 1. Void Cleaning Shropshire

Supplier

- Cleanit Cleaning Services (Shropshire) Ltd

Contract value

- £259,440 including VAT

Above the relevant threshold

Award decision date

21 August 2025

Date assessment summaries were sent to tenderers

21 August 2025

Standstill period

- End: 3 September 2025
- 8 working days

Earliest date the contract will be signed

4 September 2025

Contract dates (estimated)

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Main procurement category

Services

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- 90910000 - Cleaning services
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- 90911200 - Building-cleaning services

Contract locations

- UKG11 - Herefordshire, County of

Information about tenders

Lot 1. Void Cleaning Shropshire

- 25 tenders received
- 19 tenders assessed in the final stage:
 - 11 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 18 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Cleanit Cleaning Services (Shropshire) Ltd

- Companies House: 04725848

Unit 28, Horton Court, Hortonwood 50

Telford

TF1 7GY

United Kingdom

Contact name: Rory Felton

Telephone: 01952 677 777

Email: rory@cleanit.uk.com

Region: UKG21 - Telford and Wrekin

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Void Cleaning Shropshire

Contract 2. Void Cleaning Herefordshire

Contracting authority

Connexus Homes Limited

- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: ashanti.beckwith@connexus-group.co.uk

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government