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Tender

Specialist Domestic Abuse Support Service - Medium Risk

The Police and Crime Commissioner for Cambridgeshire

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050676

Procurement identifier (OCID): ocds-h6vhtk-05603d ([view related notices](#))

Published 22 August 2025, 7:44am

Scope

Description

A Specialist Domestic Abuse Support Service, for medium risk requirements. The new service model will enable referrals to be made to the service much quicker, this will ensure that victims can access support when they most need it which will help to ensure their safety and well-being as well as helping to support the Authority This opportunity can be found as follows: 1. Log in to our supplier portal at <https://7force.force.com/login> 2. Locate the opportunity under the 'Find Opportunities' section 3. Click 'Register Interest' 4. You can then go to 'My Proposals & Quotes' to view the documentation and submit your response. 5. Once you have completed all relevant Requirement Sections, ensure you click the 'Submit' button to ensure your responses are received by us. Upon clicking 'Submit' you will receive a confirmation email. The message centre (found on your Portal homepage) will be available for you to communicate with us regarding any open opportunities, or for any clarification questions you may have.

Total value (estimated)

- £750,000 excluding VAT

- £900,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 x 12 months

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKH12 - Cambridgeshire CC

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

17 September 2025, 12:00pm

Tender submission deadline

24 September 2025, 12:00pm

Submission address and any special instructions

<https://7force.force.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 November 2025

Award criteria

Name	Description	Type	Weighting
Quality	Quality = 60%	Quality	60.00%
Price	Price = 30%	Price	30.00%
Social Value	Social Value = 10%	Quality	10.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

The Police and Crime Commissioner for Cambridgeshire

- Public Procurement Organisation Number: PYNN-7542-TPNQ

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United Kingdom

Contact name: Louise Field

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Website: <https://7force.force.com>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government