

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/050651-2025>

Contract

CO0371 - Social Care Platform Programme (SCPP)

Essex County Council

F03: Contract award notice

Notice identifier: 2025/S 000-050651

Procurement identifier (OCID): ocds-h6vhtk-0386c3

Published 21 August 2025, 4:54pm

Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

Ms Laraine Tolson

Email

laraine.tolson@essex.gov.uk

Telephone

+44 333

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CO0371 - Social Care Platform Programme (SCPP)

Reference number

CO0371

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Essex County Council is submitting to tender the requirements for the provision of a fully integrated Social Care Case management Solution, to include Adults, Children and Families Social Care as well as an integrated financial solution. We are seeking an innovative, solution focussed Supplier, willing and capable of delivering a practice-led solution to meet the challenges of the changing UK social care landscape, the demands of citizen and provider self serve and the technology industry integration agenda to support the delivery of social care throughout Essex. The Authority propose to establish a contract for an initial term of seven years and thereafter this will be terminated on notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £5,000,000 / Highest offer: £12,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

- 48100000 - Industry specific software package
- 48442000 - Financial systems software package
- 48443000 - Accounting software package
- 72211000 - Programming services of systems and user software
- 72212100 - Industry specific software development services
- 72212180 - Medical software development services
- 72212217 - Transaction-processing software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The Authority are procuring a single supplier of a fully integrated case management system covering adults, children and families social care and associated financial solutions. This system will be the foundation of our social care platform solution and will be central to the management of a social care offering.

A phased implementation approach is required with two go-live dates. The period between the go-live dates must not be more than 12 weeks, with the second go-live date being no more than 18 months following contract commencement.

The supplier must provide a practice-led solution with the ability to evolve at pace, in function and scope to meet changing technology, social care legislation and practice throughout the duration of the contract.

The solution must be capable of meeting all current and emerging legislation, and

guidance including monitoring, managing and delivering the new duties and responsibilities arising from the Health and Care Act 2022, including care charging reforms, CQC inspection regimes and partnership working with the NHS and other partners.

In addition to fully supporting a people and young people-centric approach, the solution must aid Authority social work practitioners in critical day-to-day responsibilities like safeguarding and reablement and at a people and young people level must enable self-management, individual budgets and direct payments.

Ambition for this solution is high. It must be resilient, stable and reliable. The Authority is seeking a supplier to work in collaboration to ensure value for money, best practice and continuous improvement is achieved throughout the contract duration. The Supplier will be required to proactively undertake horizon scanning and bring innovation or market changes to Authority attention.

Data will be required to be migrated from multiple live and legacy systems. The Supplier must be willing and able to open the proposed solution to all/any integration required by the Authority. It will have the capability for improved information sharing between Social Care, Health and other Partners. The solution must have effective business processes in terms of efficiency and automation and will have the ability to provide effective business and financial reporting to support operational services.

II.2.5) Award criteria

Quality criterion - Name: Quality including Social Value / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032876](#)

Section V. Award of contract

Contract No

CO0371

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access UK Ltd

Loughborough

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £5,000,000 / Highest offer: £12,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This procurement was conducted as a Competitive Procedure with Negotiation, in accordance with Regulation 26 of the Public Contracts Regulation 2015.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice The Strand

London

WC2A 2LL

Country

United Kingdom