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Contract

Safe Haven Service North Tyneside for NHS North East and North Cumbria Integrated Care Board

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050601

Procurement identifier (OCID): ocids-h6vhtk-058c4c

Published 21 August 2025, 3:37pm

Scope

Reference

QHM-20-13952

Description

This is a Direct Award being made under Schedule 5 Section 13 - Urgency of the Procurement Act 2023 and in accordance with the Procurement Regulations 2024 - Where-

(a)the goods, services or works to be supplied under the public contract are strictly necessary for reasons of extreme and unavoidable urgency, and

(b)as a result the public contract cannot be awarded on the basis of a competitive tendering procedure.

The action therefore of the Relevant Authority has been

Award of a contract without prior publication of a call for competition for a contract to last for maximum 12 months.

NHS North East and North Cumbria Integrated Care Board (the Contracting Authority) have awarded a contract without prior publication of a call for competition for a contract to last for maximum 12 months under Schedule 5 Section 13 - Urgency of the Procurement Act 2023 and in accordance with the Procurement Regulations 2024 under NHS Standard Contract 2025-26.

The service is to deliver a Safe Haven provision within North Tyneside where currently there is no service provision.

The delivery of a Safe Haven in North Tyneside demonstrates commitment to the development of alternative to crisis methods of delivery for mental health services. The Safe Haven will provide services to those people self-identifying as in a crisis and/or experiencing emotional distress and where these needs do not meet the criteria for secondary care crisis services.

and for this reason the Relevant Authority deemed necessary to urgently intervene to provide immediate support to those people self-identifying as in a crisis and/or experiencing emotional distress.

This direct award for maximum 12 months specifically addresses the immediate and urgent need for Safe Haven service delivery in North Tyneside and gives the space and time to complete a full PA2023 competitive procurement process and put a long-term solution in place.

Contract 1

Supplier

- EVERYTURN

Contract value

- £369,000 excluding VAT
- £369,000 including VAT

Below the relevant threshold

Date signed

18 August 2025

Contract dates

- 18 August 2025 to 30 June 2026
- 10 months, 14 days

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKC22 - Tyneside
-

Procedure

Procedure type

Below threshold - without competition

Special regime

Light touch

Supplier

EVERYTURN

- Companies House: 02073465
- Public Procurement Organisation Number: PWGX-7455-DQNP

2 Esh Plaza, Sir Bobby Robson Way

Newcastle Upon Tyne

NE13 9BA

United Kingdom

Email: business.development@everyturn.org

Website: <http://everyturn.org>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLH

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR5 3XB

United Kingdom

Email: nencicb.procurement@nhs.net

Website: <https://northeastnorthcumbria.nhs.uk/>

Region: UKC23 - Sunderland

Organisation type: Public authority - central government