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Award

WAS-FTS-58858 - Clinical Model Transformation Evaluation

Welsh Ambulance Services University NHS Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050600

Procurement identifier (OCID): ocds-h6vhtk-04eeee ([view related notices](#))

Published 21 August 2025, 3:36pm

Scope

Reference

WAS-FTS-58858

Description

Welsh Ambulance Services University NHS Trust are looking a suitably qualified and experienced organisation to partner with the Joint Commissioning Committee (JCC) and WAST and provide a comprehensive, collaborative and independent evaluation of the Clinical Model Transformation programme.

The successful bidder will have substantial experience of developing and deploying evaluation methodologies in a clinical setting, with a proven track record of evaluations, both within the UK and potentially internationally. They will also have a proven capability and track record of working collaboratively with providers in the unscheduled care sector and senior stakeholders in the health sector to produce robust evaluations that stand up to external scrutiny

The WAST Executive Director of Quality & Nursing and the JCC Director of 111Wales &

Ambulance Commissioning have agreed six main components for the evaluation:-

Review Components

- i. A Literature search of innovative and transformational change associated with urgent and emergency care remote assessment and ambulance sector;*
- ii. Development and agreement of a robust evaluation methodology consistent with WAST's balanced scorecard and compliant with the Welsh Duty of Quality;
- iii. Baselining current levels of patient safety, quality and performance intelligence;
- iv. Application of the agreed methodology onto the different phases of the transformation, in particular, deployment of remote clinical screening, potential changes to call categorisation, deployment of a remote integrated care service (RICS), further development of these phases, in particular, a deepening of the transformation, after the initial step change;
- v. Interim evaluation reporting at each phase; and
- vi. A final comprehensive evaluation at the end of the programme

Contract 1. WAS-FTS-58858 - Clinical Model Transformation Evaluation

Supplier

- Edge Hill University

Contract value

- £457,898 excluding VAT

- £549,478 including VAT

Above the relevant threshold

Award decision date

15 August 2025

Date assessment summaries were sent to tenderers

15 August 2025

Standstill period

- End: 2 September 2025
- 8 working days

Earliest date the contract will be signed

2 September 2025

Contract dates (estimated)

- 3 September 2025 to 2 September 2028
- Possible extension to 31 August 2029
- 3 years, 11 months, 28 days

Description of possible extension:

option to extend for one (1) twelve (12) month periods, with the extension period being

subject to supplier performance in line with Key Performance indicators (KPI's) and contract reviews.

Main procurement category

Services

CPV classifications

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

Contract locations

- UKL - Wales

Information about tenders

- 8 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Edge Hill University

- Public Procurement Organisation Number: PHYP-8666-RBNG

St Helen's Road

Ormskirk

L39 4QP

United Kingdom

Email: Oliver.Hamer@edgehill.ac.uk

Region: UKD47 - Chorley and West Lancashire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. WAS-FTS-58858 - Clinical Model Transformation Evaluation

Contracting authority

Welsh Ambulance Services University NHS Trust

- NHS Organisation Data Service: RT4

William Brown Close

Cwmbran

NP44 3AB

United Kingdom

Contact name: Gregg Roberts

Email: gregg.roberts@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL16 - Gwent Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University

NHS Trust)

Summary of their role in this procurement: Procurement

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court

Cardiff

CF15 7QZ

United Kingdom

Contact name: Gregg Roberts

Email: gregg.roberts@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact Welsh Ambulance Services University NHS Trust for any enquiries.