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Planning

BLC0223 - Critical Event Management Solution

BLUELIGHT COMMERCIAL LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050576

Procurement identifier (OCID): ocds-h6vhtk-058c3c

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Scope

Description

Policing require a Critical Event Management System to declare a Critical Event / Major Incident to communicate this to partner organisations.

This can include Fire, Ambulance, NHS, Highways and others.

When declaring a Major Incident, Forces need to ensure this communication goes to the correct organisations. Internal resources may need to be allocated to a major incident and integration with a resource management system would aid the efficiency of the solution.

We are performing market engagement to determine the market capability with managing a Critical Event / Major Incident declaration in a Police Force and communicating this with partner organisations. If you would like to participate in the market engagement and demonstrate your capabilities, please express an interest in this opportunity on In-Tend, read the documentation provided and submit a clarification with contact information and a time slot will be offered for you to present.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- 4 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Engagement

Engagement deadline

2 September 2025

Engagement process description

Submit an expression of interest and raise a clarification with your contact name and email address.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

15 November 2025

Contracting authority

BLUELIGHT COMMERCIAL LIMITED

- Companies House: 12517649

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Email: e-procurement@bluelight.police.uk

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Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government