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Contract

PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

University of Glasgow

F03: Contract award notice

Notice identifier: 2025/S 000-050521

Procurement identifier (OCID): ocids-h6vhtk-04ffdc

Published 21 August 2025, 12:53pm

Section I: Contracting authority

I.1) Name and addresses

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

Contact

Rhona Wilson

Email

Rhona.Wilson@glasgow.ac.uk

Telephone

+44 1413306908

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.gla.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

Reference number

PURCH2651

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £169,100

II.2) Description

II.2.1) Title

Lot 4 – Provision of Student Counselling

Lot No

4

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

Award of PURCH2651 Provision of a Framework for Employee & Student Assistance and Counselling Support Services

Lot 4 – Provision of Student Counselling

The University of Glasgow Counselling Service supports students to manage their mental health and to build strategies that will help them successfully complete their course of study. While the Service is primarily designed to support those with mild to moderate needs, a significant amount of case management and liaison with external services is undertaken to support those whose needs cannot be met within the Service's session model.

II.2.5) Award criteria

Quality criterion - Name: Quality - Section 1 - Account Management / Weighting: 10%

Quality criterion - Name: Quality - Section 2 - Risk Management and Escalation / Weighting: 22.5%

Quality criterion - Name: Quality - Section 3 - Service Delivery / Weighting: 37.5%

Quality criterion - Name: Interview / Weighting: 5%

Price - Weighting: 25%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-014035](#)

Section V. Award of contract

Lot No

4

Title

Lot 4 – Provision of Student Counselling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 August 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Randstad

450 Capability Green

Luton

LU1 3LU

Telephone

+44 2072550834

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £169,100

Section VI. Complementary information

VI.3) Additional information

(SC Ref:807871)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom