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Award

Community Equipment Service

Plymouth City Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050512

Procurement identifier (OCID): ocds-h6vhtk-058c16 ([view related notices](#))

Published 21 August 2025, 12:46pm

Scope

Reference

PEO/25005

Description

Provision of a Community Equipment Service (CES) for adults and children within the Plymouth City Council area.

Contract 1

Supplier

- MILLBROOK HEALTHCARE LTD

Contract value

- £9,100,000 excluding VAT
- £9,100,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

8 September 2025

Contract dates (estimated)

- 1 October 2025 to 31 January 2029
- 3 years, 4 months

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK41 - Plymouth

Other information

Description of risks to contract performance

Affordability of the service due to unexpected levels of inflation

Shortage of equipment due to uncertainty in the supply chain owing to provider failure

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

On 23/06/2025, the previous supplier notified us and 40 other local authorities that they

would be unable to continue service delivery without a substantial collective financial contribution. This request constituted a significant modification, which is not permitted under the Public Contracts Regulations (PCR) 2015. As a result, the Council issued a three-month termination notice.

The supplier has since advised that they will cease service on 31/07/2025, two months earlier than the termination notice end date.

The service is essential for supporting timely hospital discharge and end-of-life care within individuals' homes. To maintain continuity, the Council entered discussions with Millbrook, an experienced provider with existing infrastructure in Devon delivering Community Equipment Services.

Given the short notice and the impracticality of conducting a full tender within the available timeframe, the Council has decided to make a direct award to Millbrook under Section 41 and Sections 13 and 14 of Schedule 5 of the Procurement Act 2023.

Supplier

MILLBROOK HEALTHCARE LTD

- Companies House: 00833987
- Public Procurement Organisation Number: PXMQ-4279-NRYQ

Nutsey Lane Calmore Ind Estate

Southampton

SO40 3XJ

United Kingdom

Email: contracts@millbrookhealthcare.co.uk

Website: <https://millbrookhealthcare.co.uk/>

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Plymouth City Council

- Public Procurement Organisation Number: PBQP-8499-TLMP

Ballard House, West Hoe Road

Plymouth

PL1 3BJ

United Kingdom

Email: jointcommissioning@plymouth.gov.uk

Website: <http://www.plymouth.gov.uk>

Region: UKK41 - Plymouth

Organisation type: Public authority - sub-central government