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Contract

NG Gallery Citizens Audience Panel Facilitator

The Board of Trustees of the National Gallery

F03: Contract award notice

Notice identifier: 2025/S 000-050328

Procurement identifier (OCID): ocds-h6vhtk-04c7dc

Published 20 August 2025, 4:53pm

Section I: Contracting authority

I.1) Name and addresses

The Board of Trustees of the National Gallery

The National Gallery, Trafalgar Square

London

WC2N 5DN

Email

contracting@nationalgallery.org.uk

Telephone

+44 2077475810

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

www.nationalgallery.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NG Gallery Citizens Audience Panel Facilitator

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Gallery is looking for an experienced facilitator to work with who can, after a period of consultation with the Gallery, devise, recruit and run an effective assembly of the UK public over a five-year period, acting as the trusted intermediary between organisation and nation and a true collaborative partner to both.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

II.2.4) Description of the procurement

The National Gallery is looking for an experienced facilitator to work with who can, after a period of consultation with the Gallery, devise, recruit and run an effective assembly of the UK public over a five-year period, acting as the trusted intermediary between organisation and nation and a true collaborative partner to both.

II.2.5) Award criteria

Quality criterion - Name: Project outcomes / Weighting: 10

Quality criterion - Name: Methodology and timeline / Weighting: 20

Quality criterion - Name: Panel recruitment / Weighting: 20

Quality criterion - Name: Long term engagement / Weighting: 10

Quality criterion - Name: Resources / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040239](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 July 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Involve Foundation

Oxford House, Derbyshire Street

London

E2 6HG

Country

United Kingdom

NUTS code

- UKI - London

National registration number

1130568

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=974954854> GO

Reference: GO-2025820-PRO-31931880

VI.4) Procedures for review

VI.4.1) Review body

The National Gallery

Trafalgar Square

London

WC2N 5DN

Email

contracting@nationalgallery.org.uk

Telephone

+44 2077475823

Country

United Kingdom

Internet address

www.nationalgallery.org.uk

VI.4.2) Body responsible for mediation procedures

The National Gallery

London

WC2N 5DN

Telephone

+44 2077475823

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The National Gallery

London

WC2N 5DN

Telephone

+44 2077475823

Country

United Kingdom