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Tender

## **Infrastructure Support Service for Charity, Community and Faith Organisations**

London Borough of Sutton

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050319

Procurement identifier (OCID): ocds-h6vhtk-0523e2 ([view related notices](#))

Published 20 August 2025, 4:33pm

### **Scope**

### **Reference**

DN773331

### **Description**

The London Borough of Sutton is seeking to award a contract for the provision of infrastructure support to local charity, community and faith organisations.

The value of this contract is £275k per year.

The contract will be awarded for three years initially with two opportunities to extend for a further two years at years 3 and 5 based on performance (3 + 2 + 2). The Council expects to award the contract by Autumn/Winter 2025 with the new contract starting in April 2026.

A full specification is provided in the tender documents.

### **Total value (estimated)**

- £1,925,000 excluding VAT
- £23,100,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

There are two extensions available each for a period of two years (2 x 2 years). The extensions will be dependent on performance and mutual agreement between the London Borough of Sutton and the future supplier.

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

### **Contract locations**

- UKI63 - Merton, Kingston upon Thames and Sutton

## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## **Submission**

### **Enquiry deadline**

15 September 2025, 5:00pm

### **Submission type**

Requests to participate

### **Deadline for requests to participate**

22 September 2025, 12:00pm

### **Submission address and any special instructions**

London Tenders Portal - <https://procontract.due-north.com/Opportunities/Index?p=2241eb95-058a-e511-80f7-000c29c9ba21&v=1>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

17 November 2025

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**Award criteria**

Name	Description	Type	Weighting
Quality (Tender Stage)	<p>Please note: Prior to invitation to tender there is a Participation stage. The weighting for the participation stage is as follows:            (Stage 1 - Conditions of Participation)            Experience - 50% (of the overall 100%)            Premises - 20% (of the overall 100%)            In-person staff presence - 10% (of the overall 100%)            Multi channel support - 10% (of the overall 100%)            Equality, Diversity and inclusion (EDI) - 10% (of the overall 100%)            Quality Question for the Tender Stage Social Value - 10% (of the overall 80%)            Delivery Model - 20% (of the overall 80%)            Communication, engagement and outreach - 10% (of the overall 80%)            Support to connect &amp; collaborate - 10% (of the overall 80%)            Volunteer recruitment - 10% (of the overall 80%)            Scenario 1 - 10% (of the overall 80%)            Scenario 2 - 10% (of the overall 80%)            Scenario 3 - 10% (of the overall 80%)            Mobilisation Plan - 10% (of the overall 80%)</p>	Quality	80%

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Price	The following formula will be used to score bids: Lowest Priced Tender ----- X Weighting for Price Tender Being Scored The lowest priced (compliant bid) will score 20%.	Price	20%

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## **Other information**

### **Applicable trade agreements**

- Government Procurement Agreement (GPA)

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Competitive flexible procedure description**

Stage 1 - Conditions of Participation - Suppliers who pass will be invited to -

Stage 2 - the Tender stage

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## Documents

### Associated tender documents

<https://www.londontenders.org/>

The tender documents are available from the London Tender Portal that links to the Council e-procurement system. The procurement reference is DN77333 and the link to the portal is below: <https://www.londontenders.org/https://www.londontenders.org/>

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## Contracting authority

### London Borough of Sutton

- Public Procurement Organisation Number: PJMC-1445-VCVG

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

United Kingdom

Email: [commercial.procurement@sutton.gov.uk](mailto:commercial.procurement@sutton.gov.uk)

Website: <https://www.sutton.gov.uk>

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government