This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/050319-2025">https://www.find-tender.service.gov.uk/Notice/050319-2025</a>

Tender

# Infrastructure Support Service for Charity, Community and Faith Organisations

London Borough of Sutton

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-050319

Procurement identifier (OCID): ocds-h6vhtk-0523e2 (view related notices)

Published 20 August 2025, 4:33pm

#### Scope

#### Reference

DN773331

#### **Description**

The London Borough of Sutton is seeking to award a contract for the provision of infrastructure support to local charity, community and faith organisations.

The value of this contract is £275k per year.

The contract will be awarded for three years initially with two opportunities to extend for a further two years at years 3 and 5 based on performance (3 + 2 + 2). The Council expects to award the contract by Autumn/Winter 2025 with the new contract starting in April 2026.

A full specification is provided in the tender documents.

#### **Total value (estimated)**

- £1,925,000 excluding VAT
- £23,100,000 including VAT

Above the relevant threshold

#### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

There are two extensions available each for a period of two years (2 x 2 years). The extensions will be dependent on performance and mutual agreement between the London Borough of Sutton and the future supplier.

## Main procurement category

Services

#### **CPV** classifications

- 85000000 Health and social work services
- 98000000 Other community, social and personal services

#### **Contract locations**

• UKI63 - Merton, Kingston upon Thames and Sutton

# **Participation**

#### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

#### **Submission**

#### **Enquiry deadline**

15 September 2025, 5:00pm

#### **Submission type**

Requests to participate

## Deadline for requests to participate

22 September 2025, 12:00pm

## Submission address and any special instructions

London Tenders Portal - <a href="https://procontract.due-north.com/Opportunities/Index?p=2241eb95-058a-e511-80f7-000c29c9ba21&v=1">https://procontract.due-north.com/Opportunities/Index?p=2241eb95-058a-e511-80f7-000c29c9ba21&v=1</a>

Tenders may be submitted electronically			
Yes			
Languages that may be used for submission			
English			
Award decision date (estimated)			
17 November 2025			

# **Award criteria**

Name	Description	Туре	Weighting
Quality (Tender Stage)	Please note: Prior to invitation to tender there is a Participation stage. The weighting for the participation	Quality	80%
	stage is as follows: (Stage 1 - Conditions		
	of Participation) Experience - 50% (of the overall 100%)		
	Premises - 20% (of the overall 100%) In-		
	person staff presence - 10% (of the overall 100%) Multi channel		
	support - 10% (of the overall 100%) Equality,		
	Diversity and inclusion (EDI) - 10% (of the		
	overall 100%) Quality Question for the Tender Stage Social		
	Value - 10% (of the overall 80%) Delivery		
	Model - 20% (of the overall 80%)		
	Communication, engagement and outreach - 10% (of the		
	overall 80%) Support to connect & collaborate -		
	10% (of the overall 80%) Volunteer		
	recruitment - 10% (of the overall 80%) Scenario 1 - 10% (of		
	the overall 80%) Scenario 2 - 10% (of		
	the overall 80%) Scenario 3 -10% (of		
	the overall 80%) Mobilisation Plan - 10% (of the overall 80%)		

Name	Description	Туре	Weighting
Price	The following formula will be used to score bids: Lowest Priced Tender	Price	20%
	X Weighting for Price Tender Being Scored The lowest priced (compliant bid) will score 20%.	-	

## Other information

# Applicable trade agreements

• Government Procurement Agreement (GPA)

# Conflicts assessment prepared/revised

Yes

## **Procedure**

## **Procedure type**

Competitive flexible procedure

## Competitive flexible procedure description

Stage 1 - Conditions of Participation - Suppliers who pass will be invited to -

Stage 2 - the Tender stage

#### **Documents**

#### **Associated tender documents**

https://www.londontenders.org/

The tender documents are available from the London Tender Portal that links to the Council e-procurement system. The procurement reference is DN77333 and the link to the portal is below: <a href="https://www.londontenders.org/">https://www.londontenders.org/</a>

# **Contracting authority**

## **London Borough of Sutton**

Public Procurement Organisation Number: PJMC-1445-VCVG

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

**United Kingdom** 

Email: commercial.procurement@sutton.gov.uk

Website: <a href="https://www.sutton.gov.uk">https://www.sutton.gov.uk</a>

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government