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Tender

Repair of Domestic White Goods (Electrical)

DERBY HOMES LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050253

Procurement identifier (OCID): ocds-h6vhtk-058b7d

Published 20 August 2025, 3:14pm

Scope

Reference

DH25029

Description

Derby Homes is seeking to appoint a single contractor who can provide repair and maintenance services to electrical domestic white goods on an as and when required or scheduled basis within the Derby and surrounding area.

The type of domestic white goods to be repaired under this contract are, but not limited to, the following equipment.

- Fridge Freezers
- Washing Machines and Dryers
- Dishwashers
- Electric Cookers/Hobs, Integrated and Freestanding

The white goods will be owned, managed, or maintained by Derby Homes and/or Derby City Council and any associated services.

No warranty is given to the Contractor by the Client as to the amount (if any) or nature of the service and/or work which may be required to be carried out by the Contractor during the Contract period and no claim for compensation either contractual or otherwise will be accepted in respect of any variation in the volume of the work.

Total value (estimated)

- £1,040,000 excluding VAT
- £1,248,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2029
- Possible extension to 31 October 2033
- 8 years

Description of possible extension:

Two 24 months Optional Extensions are at the discretion of the Derby Homes Limited.

Options

The right to additional purchases while the contract is valid.

Refer to Tender documentation.

Main procurement category

Services

CPV classifications

- 39710000 - Electrical domestic appliances
- 50883000 - Repair and maintenance services of catering equipment

Contract locations

- UKF11 - Derby

Participation

Legal and financial capacity conditions of participation

Refer to tender documentation

Technical ability conditions of participation

Refer to tender documentation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

12 September 2025, 12:00pm

Tender submission deadline

19 September 2025, 12:00pm

Submission address and any special instructions

The Bidder must not send their bids via email, the Delta Message Centre, by post or by hand, as the submission will be rejected. Please upload documents individually and do not combine them into a zip file. Bids and supporting documents must be returned via the Delta eSourcing site tender box:

<https://www.delta-esourcing.com/respond/AJVSWZQ27Z>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 October 2025

Recurring procurement

Publication date of next tender notice (estimated): 31 October 2029

Award criteria

Name	Type	Weighting
B01 - Written Answers	Quality	60%
B02 - Pricing Document	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://www.delta-esourcing.com/respond/AJVSWZQ27Z>

Contracting authority

DERBY HOMES LIMITED

- Companies House: 04380984
- Public Procurement Organisation Number: PBQH-2894-TNND

839 London Road, Alvaston

Derby

DE24 8UZ

United Kingdom

Contact name: Juliet Higgins

Email: DH-Procurement@derby.gov.uk

Region: UKF11 - Derby

Organisation type: Public authority - sub-central government