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Award

HC2111 - Sustaining Work

Wiltshire Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-050165

Procurement identifier (OCID): ocds-h6vhtk-0545a7 ([view related notices](#))

Published 20 August 2025, 1:12pm

Scope

Reference

HC2111

Description

Wiltshire Council recognises the impact that poor mental health can have on an individuals' ability to maintain employment and acknowledges the need for new and innovative approaches to improve mental health in the workplace. Sustaining Work will focus on employees in the workplace who are struggling with their mental health and wellbeing by providing support and interventions that will reduce the risk of them not being able to sustain working lives. To focus on mental ill-health support for employers and employees with mental ill-health interventions and learning and development opportunities to help people achieve regular incomes and sustain work. It is recognised that to do this innovative approaches are required to improve mental health in the workplace. The service will primarily be aimed at businesses in Wiltshire, with a focus on small and micro businesses that may not have the internal infrastructure, such as a HR department or an occupational health team, to support staff in this way.

Lot 1. Early Intervention

Description

Early interventions - focused on providing support directly to individual employers/ employees (age 16+) who are struggling with their mental health. Recognised measures include the provision of quality assured counselling and/or therapy sessions etc.

Lot 2. Preventative Measures

Description

Preventative measures - focused on providing education, awareness and support to groups of employers and employees on mental health in the workplace. Recognised measures include the provision of quality assured training schemes such as Mental Health First Aid etc.

Contract 1. HC2111 - Sustaining Work

Lots

Lot 1. Early Intervention

Supplier

- HELP Counselling Services CIO

Contract value

- £143,984 excluding VAT
- £179,980 including VAT

Below the relevant threshold

Award decision date

20 August 2025

Date assessment summaries were sent to tenderers

20 August 2025

Earliest date the contract will be signed

12 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK15 - Wiltshire CC
-

Contract 2. HC2111 - Sustaining Work

Lots

Lot 2. Preventative Measures

Supplier

- Rethink Trading Ltd

Contract value

- £259,540 excluding VAT
- £321,426 including VAT

Above the relevant threshold

Award decision date

20 August 2025

Date assessment summaries were sent to tenderers

20 August 2025

Standstill period

- End: 1 September 2025
- 8 working days

Earliest date the contract will be signed

12 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK15 - Wiltshire CC

Information about tenders

Lot 1. Early Intervention

- 10 tenders received
- 10 tenders assessed in the final stage:
 - 10 submitted by small and medium-sized enterprises (SME)
 - 10 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 9 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Preventative Measures

- 17 tenders received
- 17 tenders assessed in the final stage:
 - 17 submitted by small and medium-sized enterprises (SME)
 - 17 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 16 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

HELP Counselling Services CIO

- Public Procurement Organisation Number: PVHQ-2128-PJQX

Kestrel House, 7 Mill Street

Trowbridge

BA14 8BE

United Kingdom

Email: enquires@helpcounselling.co.uk

Region: UKK15 - Wiltshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. HC2111 - Sustaining Work

Rethink Trading Ltd

- Public Procurement Organisation Number: PWDP-6442-MTGJ

28 Albert Embankment

London

SE1 7GR

United Kingdom

Email: centralcontracts@rethink.org

Region: UKI45 - Lambeth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: Yes

Public service mutual: Yes

Contract 2. HC2111 - Sustaining Work

Contracting authority

Wiltshire Council

- Public Procurement Organisation Number: PDZR-9968-RYYY

County Hall

Trowbridge

BA14 8JN

United Kingdom

Email: procurementunit@wiltshire.gov.uk

Website: <http://www.wiltshire.gov.uk/>

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - sub-central government