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Contract

TEN-2425-021

National Employment Savings Trust (NEST)

F03: Contract award notice

Notice identifier: 2025/S 000-050149

Procurement identifier (OCID): ocds-h6vhtk-04adde

Published 20 August 2025, 12:19pm

Section I: Contracting authority

I.1) Name and addresses

National Employment Savings Trust (NEST)

10 South Colonnade 1st floor

London

E14 4PU

Email

procurement@nestcorporation.org.uk

Telephone

+44 2030563652

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.nestpensions.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TEN-2425-021

Reference number

TEN-2425-021

II.1.2) Main CPV code

- 72322000 - Data management services

II.1.3) Type of contract

Services

II.1.4) Short description

Since 2010, Nest has been using excel to manage risk logs, the controls library, policy library, risk event management, insurance and compliance information, and these are all managed separately. As Nest grows and matures as an organisation, this is no longer fit for purpose as these are manual processes and there is a risk of multiple versions of the truth.

Nest has an ambition to be a data-led organisation and to support this we need a risk and compliance system that enables these sources to be integrated together. We need a risk system that will also easily integrate with Power BI or other reporting tools that will automate reporting and provide a single source of the truth without the need for multiple databases.

We intend to procure a risk and compliance system which has a high degree of functionality for its users and which eliminates the need for any such manual processes. We require this system to be flexible, user-friendly, intuitive to use, have user access controls, have an audit trail available, be able to share information easily across the organisation, and reduce the manual effort involved in submitting data and creating reports

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £585,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72321000 - Added-value database services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

10 SC London E14 4PU

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 90

Cost criterion - Name: cost / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033812](#)

Section V. Award of contract

Contract No

TEN-2425 -021

Title

provision of a Risk and compliance platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 5

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protecht Limited

77 New Cavendish Street, The Harley Building, London W1W 6XB

London

W1W 6XB

Country

United Kingdom

NUTS code

- UKI - London

National registration number

11545041

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £585,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom