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Tender

## **Learning Disability and Autism - Continuum of Support Services - Opening 2**

Newcastle City Council

F02: Contract notice

Notice identifier: 2025/S 000-050032

Procurement identifier (OCID): ocids-h6vhtk-058af6

Published 20 August 2025, 9:56am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle City Council

Civic Centre

Newcastle Upon Tyne

NE18QH

#### **Contact**

Marta Rzepecki

#### **Email**

[marta.rzepecki@newcastle.gov.uk](mailto:marta.rzepecki@newcastle.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.newcastle.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.open-uk.org>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.open-uk.org>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Learning Disability and Autism - Continuum of Support Services - Opening 2

Reference number

C-012233/ P-007796

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is the second opening of The Learning Disability and Autism Continuum of Support flexible procurement agreement originally under find a tender reference 2022/S 000-015896.

This flexible procurement agreement is under the Social and Other Specific Services EU procurement route ('Light Touch Regime'), and will be known as the LDA CoS Flexible Procurement Agreement (Contract) for the provision of Services for:

Lot 1 - Supported Living Outreach

Lot 2 - Peripatetic crisis support

Lot 3 - Concierge Plus

Lot 4 - Shared Living

Lot 5 - Enhanced Concierge Plus

Lot 6 - Community Clusters

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
6

## **II.2) Description**

### **II.2.1) Title**

Outreach

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

Individual Service Funded support typically available between the hours 07.00-23.00, 7 days a week. The support is delivered to people in their own homes, or who live with family/friends, but require specialist CQC registered support.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

27

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Peripatetic Crisis Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

Peripatetic Crisis Support will be provided by a single Provider or group of Providers who are working together under a memorandum of understanding. It will be available to people who we already support through the Continuum of Support for a minimum of 1 day and maximum of 7 consecutive days.

The aim of the service is to provide extra, time-limited support to assist in stabilising services when Service Users need additional support and/or when the regular commissioned Provider requests additional support. The engagement of Peripatetic Crisis Support will have to be agreed with the appropriate Team Manager.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

27

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Concierge Plus

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

#### **II.2.4) Description of the procurement**

Concierge Plus offers apartment style living for between 6 and 16 people with learning disabilities and/or autism, who are able to live independently, but need support during the day.

The schemes provide a stable, supportive environment in which to help a person develop and maintain their independence. There is extended housing support on site 24 hours a day delivered by a CQC registered provider. Alongside this, each individual usually has a package of care and support from a provider of their choice who provides up to 25 hours of support per week.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

27

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Shared Living (ISL)

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

This is the more traditional ISL model of support where up to 4 people share a house and each person holds a tenancy. Support is provided around the clock by a care team who

are responsible for supporting everyone who lives there. These tenancies usually include an element of assistive technology, managed by the care team, to enable support to be provided in the most effective way. In a small number of cases, this type of support is provided to a person living on their own.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

27

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Enhanced Concierge Plus

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes



- UKC22 - Tyneside

#### **II.2.4) Description of the procurement**

Enhanced Concierge Plus offers apartment living for 15 people aged 18 or over, with a mixture of one bedroom and two-bedroom apartments set around communal garden areas. The apartments offer spacious accommodation, including a communal lounge, along with office space for staff who are on site 24 hours per day.

The Provider will deliver both the concierge and support elements of the service, in accordance with the requirements set out in the Agreement. This includes:

- A core minimum of day-time support hours, which includes shared support and concierge
- A core minimum of waking night support, which includes shared support and emergency response
- Any 1:1 support required by the tenants through management of their Individual Service Fund.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

27

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

### **II.2.1) Title**

Community Clusters

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

A Community Cluster is a small group of between 5 and 7 bungalows clustered together, where people have their own home. Support is provided by one provider who supports all the people living in the cluster.

For people who have complex needs, have to live on their own and require a lot of support during the day and overnight, this model offers:

- their own self-contained accommodation and the opportunity to live independently
- 24-hour on-site staff support
- Assistive technology aimed at providing support in the least restrictive way
- assistance to develop support systems within the community
- secure and convivial homes
- flexible care and support based on their individual need.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

27

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 September 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

10 September 2025

Local time

12:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle City Council

Newcastle upon Tyne

Country

United Kingdom