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Contract

TC018 - Bolton Care and Repair Services Contract

Bolton Council

F03: Contract award notice

Notice identifier: 2025/S 000-050030

Procurement identifier (OCID): ocds-h6vhtk-049710

Published 20 August 2025, 9:52am

Section I: Contracting authority

I.1) Name and addresses

Bolton Council

3rd Floor Bolton Town Hall, Victoria Square

Bolton

BL1 1RU

Contact

Corporate Procurement

Email

Corporate.procurement@bolton.gov.uk

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.bolton.gov.uk/>

Buyer's address

<http://www.bolton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Care and Repair

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TC018 - Bolton Care and Repair Services Contract

Reference number

DN741092

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Care & Repair Service Contract for The Borough Council of Bolton (“the Authority”).

Bolton Care and Repair is the umbrella brand name for the Authority’s Home Improvement Agency with the aim to promote independence and wellbeing amongst our disabled and vulnerable children and adults ensuring they prosper by enabling them to live independently at home for as long as they want and are able to ensure their home is suitable and fit to live in.

The Bolton Care and Repair Service (the “Service”) has been developed using best practice and in line with statutory guidance to provide a range of interventions. The Service is designed to assist residents (the “Service User”) through a wrap-around approach, to both the home and the person.

The Service Provider will help people to arrange adaptations or improvements to their existing home or explore other possible means of support. The service will be available regardless of tenure, although for social housing and private rented tenants any issues involving repairs, improvements should initially be referred to their landlord.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,414,776.99

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

Care & Repair Service Contract for The Borough Council of Bolton (“the Authority”).

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practice and in line with statutory guidance to provide a range of interventions. The Service is designed to assist residents (the “Service User”) through a wrap-around approach, to both the home and the person.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Quality criterion - Name: Social Value / Weighting: 20

Price - Weighting: 45

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027864](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 January 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bolton at Home Limited

98 Waters Meeting Road

Bolton

BL1 8SW

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,414,776.99

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court London

London

Country

United Kingdom