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Tender

Online Engagement Platform

London Borough of Croydon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049965

Procurement identifier (OCID): ocds-h6vhtk-058ad4

Published 19 August 2025, 5:30pm

Scope

Reference

LBC/TN/588

Description

The Council invites quotations for the provision of an Online Engagement Platform to coordinate public consultations and engagement activity allowing for people to have a voice and get involved with council decisions by finding out what opportunities are available, what actions they can take, and what the outcomes are

Total value (estimated)

- £0 excluding VAT
- £0 including VAT

Below the relevant threshold

Contract dates (estimated)

- 16 October 2025 to 15 October 2026
- Possible extension to 15 October 2029
- 4 years

Description of possible extension:

The duration of the contract is one year, subject to the right of The Council (at its sole discretion) to exercise its right to extend the Contract by up to three years. The maximum length of the contract is therefore four years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Submission

Enquiry deadline

3 September 2025, 12:00pm

Tender submission deadline

5 September 2025, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/croydontenders>

Tenders may be submitted electronically

Yes

Award criteria

40% quality, 10% Social Value, 50% Price

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

[Online Engagement Platform e-procurement information.docx](#)

Contracting authority

London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

CR01EA

United Kingdom

Contact name: Katie Edland

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Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government