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Award

Special Educational Needs and Disability Information, Advice and Support Services (SENDIASS).

London Borough of Croydon

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049935

Procurement identifier (OCID): ocds-h6vhtk-04ec6a ([view related notices](#))

Published 19 August 2025, 4:20pm

Scope

Reference

LBC_P-000457

Description

The London Borough of Croydon is awarding a contract to an experienced Service Provider to provide Special Educational Needs and Disability Information, Advice and Support Services (SENDIASS).

Section 32 of the Children and Families Act 2014 places a duty on local authorities to arrange for the provision of advice, information and guidance about matters relating to disability and special educational needs for the benefit of children, young people with a disability and their parents and carers in its area. Such information shall also be made available to head teachers, proprietors and principals of schools and post-16 institutions and any other persons and agencies as appropriate. This is a statutory service.

The Contract is for a period of a maximum of 5 years (the "Term").

This procurement was carried out in line with the open procurement process detailed within the Procurement Act Regulations 2023 (PA23)

The required Services were procured via a competitive tendering process and will run electronically via the Croydon Tenders Portal.

Contract 1. SPECIAL EDUCATIONAL NEEDS AND DISABILITY INFORMATION, ADVICE AND SUPPORT SERVICE (SENDIASS)

Supplier

- [KIDS](#)

Contract value

- £550,000 excluding VAT
- £660,000 including VAT

Above the relevant threshold

Award decision date

19 August 2025

Date assessment summaries were sent to tenderers

19 August 2025

Standstill period

- End: 1 September 2025
- 9 working days

Earliest date the contract will be signed

2 September 2025

Contract dates (estimated)

- 8 September 2025 to 31 August 2030
- 4 years, 11 months, 23 days

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services
- 85000000 - Health and social work services

Information about tenders

- 6 tenders received

- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

KIDS

- Companies House: 01346252

249 Birmingham Road, Wylde Green

Sutton Coldfield, West Midlands

B72 1EA

United Kingdom

Telephone: 01213552707

Email: businessdevelopment@kids.org.uk

Website: <http://www.kids.org.uk>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. SPECIAL EDUCATIONAL NEEDS AND DISABILITY INFORMATION,
ADVICE AND SUPPORT SERVICE (SENDIASS)

Contracting authority

London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

CR01EA

United Kingdom

Contact name: Natalie White

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Email: natalie.white@croydon.gov.uk

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government