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Contract

Children's Services Independent Complaint Investigations

Bournemouth, Christchurch and Poole Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049874

Procurement identifier (OCID): ocds-h6vhtk-058aa0

Published 19 August 2025, 2:50pm

Scope

Reference

DN787386

Description

BCP require several companies / individuals to do this work due to the volume of work and unpredictable nature of requests. BCP need to have a number of investigators available at any given time to cope with demand and statutory timescales for the work to be completed.

Contract 1

Suppliers (7)

- Arta Gap
- Avocet Services LTD
- Bloom Social Care LTD
- Making Experiences Count Ltd
- NKM Reviews
- Personal Assistant LTD
- Road Castle Limited

Contract value

- £90,000 excluding VAT
- £90,000 including VAT

Below the relevant threshold

Date signed

25 March 2025

Contract dates

- 1 April 2025 to 31 March 2026
- 1 year

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK24 - Bournemouth, Christchurch and Poole

Procedure

Procedure type

Below threshold - without competition

Special regime

Light touch

Suppliers

Arta Gap

Carpenters Cottage

East Chelborough

DT20PZ

United Kingdom

Email: 1karenelliott@gmail.com

Region: UKK25 - Dorset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Avocet Services LTD

85 High Street

Tunbridge Wells

TN1 1XP

United Kingdom

Email: nicci.levy@avocetisw.co.uk

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Bloom Social Care LTD

486 Mansfield Road

Nottingham

NG5 2FB

United Kingdom

Email: paulinedunkwu@yahoo.co.uk

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Making Experiences Count Ltd

1 Beamway, Dagenham

Dagenham

RM10 8XR

United Kingdom

Email: Sharon.mair99@gmail.com

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

NKM Reviews

6 Torcross Grove

Reading

RG31 7AT

United Kingdom

Email: NKM.Reviews@outlook.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Personal Assistant LTD

109 Knowles Hill

Burton on Trent

DE13 9DZ

United Kingdom

Email: sarah@mypaltd.com

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Road Castle Limited

180 Park Lane

Basford

NG6 0EU

United Kingdom

Email: veniceduncan01@gmail.com

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Bournemouth, Christchurch and Poole Council

- Public Procurement Organisation Number: PHY-7342-PRHH

BCP Council Civic Centre

Bournemouth

BH2 6DY

United Kingdom

Email: procurement@bcpcouncil.gov.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government