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Contract

## **Children's Services Independent Complaint Investigations**

Bournemouth, Christchurch and Poole Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049874

Procurement identifier (OCID): ocds-h6vhtk-058aa0

Published 19 August 2025, 2:50pm

### **Scope**

### **Reference**

DN787386

### **Description**

BCP require several companies / individuals to do this work due to the volume of work and unpredictable nature of requests. BCP need to have a number of investigators available at any given time to cope with demand and statutory timescales for the work to be completed.

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## **Contract 1**

### **Suppliers (7)**

- Arta Gap
- Avocet Services LTD
- Bloom Social Care LTD
- Making Experiences Count Ltd
- NKM Reviews
- Personal Assistant LTD
- Road Castle Limited

### **Contract value**

- £90,000 excluding VAT
- £90,000 including VAT

Below the relevant threshold

### **Date signed**

25 March 2025

### **Contract dates**

- 1 April 2025 to 31 March 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKK24 - Bournemouth, Christchurch and Poole

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## **Procedure**

### **Procedure type**

Below threshold - without competition

### **Special regime**

Light touch

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## **Suppliers**

### **Arta Gap**

Carpenters Cottage

East Chelborough

DT20PZ

United Kingdom

Email: [1karenelliott@gmail.com](mailto:1karenelliott@gmail.com)

Region: UKK25 - Dorset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

## **Avocet Services LTD**

85 High Street

Tunbridge Wells

TN1 1XP

United Kingdom

Email: [nicci.levy@avocetisw.co.uk](mailto:nicci.levy@avocetisw.co.uk)

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

**Bloom Social Care LTD**

486 Mansfield Road

Nottingham

NG5 2FB

United Kingdom

Email: [paulinedunkwu@yahoo.co.uk](mailto:paulinedunkwu@yahoo.co.uk)

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

**Making Experiences Count Ltd**

1 Beamway, Dagenham

Dagenham

RM10 8XR

United Kingdom

Email: [Sharon.mair99@gmail.com](mailto:Sharon.mair99@gmail.com)

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

## **NKM Reviews**

6 Torcross Grove

Reading

RG31 7AT

United Kingdom

Email: [NKM.Reviews@outlook.com](mailto:NKM.Reviews@outlook.com)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

## **Personal Assistant LTD**

109 Knowles Hill

Burton on Trent

DE13 9DZ

United Kingdom

Email: [sarah@mypaltd.com](mailto:sarah@mypaltd.com)

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

## **Road Castle Limited**

180 Park Lane

Basford

NG6 0EU

United Kingdom

Email: [veniceduncan01@gmail.com](mailto:veniceduncan01@gmail.com)

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## **Contracting authority**

### **Bournemouth, Christchurch and Poole Council**

- Public Procurement Organisation Number: PHY-7342-PRHH

BCP Council Civic Centre

Bournemouth

BH2 6DY

United Kingdom

Email: [procurement@bcpcouncil.gov.uk](mailto:procurement@bcpcouncil.gov.uk)

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government