This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/049874-2025">https://www.find-tender.service.gov.uk/Notice/049874-2025</a>

Contract

# **Children's Services Independent Complaint Investigations**

Bournemouth, Christchurch and Poole Council

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-049874

Procurement identifier (OCID): ocds-h6vhtk-058aa0

Published 19 August 2025, 2:50pm

### Scope

#### Reference

DN787386

### **Description**

BCP require several companies / individuals to do this work due to the volume of work and unpredictable nature of requests. BCP need to have a number of investigators available at any given time to cope with demand and statutory timescales for the work to be completed.

## **Contract 1**

# Suppliers (7)

- Arta Gap
- Avocet Services LTD
- Bloom Social Care LTD
- Making Experiences Count Ltd
- NKM Reviews
- Personal Assistant LTD
- Road Castle Limited

### **Contract value**

- £90,000 excluding VAT
- £90,000 including VAT

Below the relevant threshold

### **Date signed**

25 March 2025

#### **Contract dates**

- 1 April 2025 to 31 March 2026
- 1 year

Main	procurement	category
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Services

### **CPV** classifications

• 85000000 - Health and social work services

### **Contract locations**

• UKK24 - Bournemouth, Christchurch and Poole

## **Procedure**

## **Procedure type**

Below threshold - without competition

# **Special regime**

Light touch

# **Suppliers**

## **Arta Gap**

Carpenters Cottage

East Chelborough

DT20PZ

**United Kingdom** 

Email: 1karenelliott@gmail.com

Region: UKK25 - Dorset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

#### **Avocet Services LTD**

85 High Street

**Tunbridge Wells** 

**TN1 1XP** 

**United Kingdom** 

Email: nicci.levy@avocetisw.co.uk

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

#### **Bloom Social Care LTD**

486 Mansfield Road

Nottingham

NG5 2FB

United Kingdom

Email: paulinedunkwu@yahoo.co.uk

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

# **Making Experiences Count Ltd**

1 Beamway, Dagenham

Dagenham

RM10 8XR

**United Kingdom** 

Email: Sharon.mair99@gmail.com

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

#### **NKM Reviews**

6 Torcross Grove

Reading

**RG31 7AT** 

**United Kingdom** 

Email: NKM.Reviews@outlook.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

### **Personal Assistant LTD**

109 Knowles Hill

Burton on Trent

**DE13 9DZ** 

**United Kingdom** 

Email: sarah@mypaltd.com

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

#### **Road Castle Limited**

180 Park Lane

Basford

NG6 0EU

**United Kingdom** 

Email: veniceduncan01@gmail.com

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

# **Contracting authority**

## **Bournemouth, Christchurch and Poole Council**

• Public Procurement Organisation Number: PHYY-7342-PRHH

**BCP Council Civic Centre** 

Bournemouth

BH2 6DY

**United Kingdom** 

Email: procurement@bcpcouncil.gov.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government