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Planning

South Yorkshire Multi Crime Support Service

South Yorkshire Mayoral Combined Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049777

Procurement identifier (OCID): ocds-h6vhtk-058900

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Scope

Reference

DN786988

Description

The South Yorkshire Mayoral Combined Authority is looking to commission a Multi Crime Support Service.

Following the Mayoral election in May 2024, the Mayor took on the functions of the Police and Crime Commissioner. These functions include listening to the needs of communities, securing victim support services, setting the objectives for the police force, and holding the Chief Constable to account.

SYMCA is looking to commission a Multi Crime Support Service embracing the concept of:

- One point of local contact for all individuals affected by crime, excluding Domestic Abuse / Sexual Violence and Homicide. The service will be required to offer an integrated, specialist, informative, care and support pathway to tailored interventions and a range of assessment and support services for adults and young people.
- Supporting victims to access wider services such as healthcare, social care, and guidance through the criminal justice processes to help those referred to cope and recover from the impact of crime and holistically improve individual health and well-being, as well as criminal justice outcomes.

Total value (estimated)

- £5,250,000 excluding VAT
- £6,300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2033
- 7 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community

Contract locations

- UKE3 - South Yorkshire

Engagement

Engagement deadline

3 September 2025

Engagement process description

The South Yorkshire Mayoral Combined Authority is conducting Preliminary Market Engagement with a view to establishing market interest and to seek the views of suppliers with regards to delivering services to victims of crime in South Yorkshire in the future.

This will help us to develop our requirements.

SYMCA has prepared a Request for Information questionnaire. To request a copy of this, suppliers are asked to message SYMCA via ProContract <https://procontract.due-north.com/> under project reference DN786988.

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Special regime

Light touch

Contracting authority

South Yorkshire Mayoral Combined Authority

- Public Procurement Organisation Number: PDBT-6675-QXPN

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Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government