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Award

RHUL-25037 Student Records System (SaaS)

Royal Holloway and Bedford New College

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049755

Procurement identifier (OCID): ocds-h6vhtk-04fcb9 ([view related notices](#))

Published 19 August 2025, 10:58am

Scope

Reference

RHUL-25037

Description

A Student Records (SaaS) System, including implementation services.

Contract 1

Supplier

- TECHNOLOGY ONE UK LIMITED

Contract value

- £7,200,000 excluding VAT
- £8,620,000 including VAT

Above the relevant threshold

Award decision date

19 August 2025

Date assessment summaries were sent to tenderers

19 August 2025

Standstill period

- End: 29 August 2025
- 8 working days

Earliest date the contract will be signed

12 September 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2032

- Possible extension to 30 September 2037
- 12 years

Description of possible extension:

First extension = three (3) years from 1st October 2032

Second extension = two (2) years from 1st October 2035

Subject to both parties agreement.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional related modules and or associated integration costs

CPV classifications

- 72263000 - Software implementation services

Contract locations

- UKJ2 - Surrey, East and West Sussex
-

Information about tenders

- 2 tenders received
 - 2 tenders assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 1 supplier unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [ELLUCIAN GLOBAL LIMITED](#)
-

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Suppliers

ELLUCIAN GLOBAL LIMITED

- Companies House: 07853571
- Public Procurement Organisation Number: PZPW-9873-HZMR

12 New Fetter Lane

London

EC4A 1JP

United Kingdom

Website: <https://www.ellucian.com/emea-ap>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

TECHNOLOGY ONE UK LIMITED

- Companies House: 05234413
- Public Procurement Organisation Number: PTCZ-9264-VLHR

Fourth Floor Abbots House

Reading

RG1 3BD

United Kingdom

Email: t1ukportals@technology1.com

Website: <https://www.technology1.co.uk/>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Royal Holloway and Bedford New College

- Companies House: RC000823
- Public Procurement Organisation Number: PRVY-6462-QBVG

Royal Holloway University of London, Egham Hill

Egham

TW20 0EX

United Kingdom

Email: procurement@rhul.ac.uk

Region: UKJ25 - West Surrey

Organisation type: Public authority - sub-central government