

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/049638-2025>

Contract

Luton Town Centre Surgery APMS Contract [Direct Award Process C]

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-049638

Procurement identifier (OCID): ocids-h6vhtk-058a18

Published 18 August 2025, 4:58pm

Section I: Contracting authority

I.1) Name and addresses

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board

Priory House, Monks Walk, Chicksands

Bedfordshire

SG17 5TQ

Contact

Claire Pickard

Email

claire.pickard@nhs.net

Country

United Kingdom

Region code

UKH25 - Central Bedfordshire

Internet address(es)

Main address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

Buyer's address

<https://www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Luton Town Centre Surgery APMS Contract [Direct Award Process C]

Reference number

AG23506

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bedfordshire, Luton and Milton Keynes Integrated Care Board (ICB) are awarding an APMS contract for the Provision of Primary Medical Services at Luton Town Centre Surgery in Luton.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,959,192.53

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

II.2.4) Description of the procurement

The contract is to deliver Primary Care Medical Services at Luton Town Centre Surgery in Luton.

NHS Bedfordshire, Luton and Milton Keynes ICB intends to award a contract to the existing provider, HUC via Direct Award Process C as described in Regulation 9 of the Health Care Services (Provider Selection Regime) Regulations 2023.

As the provider of APMS services at Town Centre, HUC has established relationships in the locality, and within the ICB. HUC continues to provide improved services and has an established local workforce. All parties acknowledged that the current provider works well with partners, supports patients and staff well and is responsive to necessary change. Due to the limited previous interest shown in providing APMS services to the practice population, there have historically been difficulties with securing primary medical services in this area, and the provider has worked well to provide the services required. In light of the above, the preferred option is to continue to commission services from HUC under a Direct Award Process C (DAP C), i.e.

- the provider is currently delivering the contract requirements.
- there is no change proposed to the current contract funding mechanism services provided, or contract type.

The contract start date is 1st April 2026 for a period of 2 Years 6 Months until 30th September 2028.

The approximate total lifetime value of the contract is estimated to be £2,959,192.53 (Annual value of £1,183, 677.01) and is subject to national negotiations of primary care medical services.

II.2.5) Award criteria

Quality criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 2400hrs (Midnight) 1st September 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 May 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HUC

Ambulance Headquarters, Ascots Lane,

Welwyn Garden City, Hertfordshire

AL7 4HL

Telephone

+44 8082609934

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

0030301R

Internet address

www.hucweb.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,959,192.53

Total value of the contract/lot: £2,959,192.53

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice.

Representations by providers must be made to decision makers by 2400hrs (Midnight) 1st September 2025 to the following email address: blmkicb.pccc@nhs.net

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The decision makers for this process were Primary Care Commissioning and Assurance Committee.

There were no conflicts of interests declared in reaching the decision to award.

A number of key lines of enquiry (KLoEs) were mapped to the five key criteria set out within the PSR as the criteria against which any provider should be assessed. I.e.,

1. Quality and innovation
2. Value
3. Integration, collaboration, and service sustainability
4. Improving access, reducing health inequalities, and facilitating choice
5. Social value

Once the KLoEs had been agreed a project group sought evidence based on information taken from several sources to assess the extent to which the KLoEs had been met during the current contract. This evidence was collated, and a summary narrative position was produced to identify the key elements from their local perspectives, and to produce a comprehensive portfolio of evidence to support a direct award under Direct Award C. The criteria above were weighted with equal importance and evidence documented accordingly from the provider.

Based on the evidence submitted, the Primary Care commissioners were satisfied that the Direct Award of a contract to HUC is in line with the required criteria and are satisfied that HUC is an appropriate and suitable provider for the future.

The assessment against each criterion was undertaken based on the current service delivery model and performance. The supplier meets all the requirements specified to the

satisfaction of the Commissioner, and it is expected that they will satisfy the requirements of the new contract going forwards.

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>