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Tender

SENSORY SUPPORT SERVICE

London Borough of Redbridge

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049596

Procurement identifier (OCID): ocds-h6vhtk-058a03

Published 18 August 2025, 4:04pm

Scope

Reference

DN782348

Description

This service supports some of our most vulnerable residents enabling them to continue to live in their own home within their communities. As part of the contract the service will be required to support social care workers with cases that involve individuals with sensory needs as a consultation service. The service is provided to make those who are deaf, hard of hearing, blind or partially sighted more independent. If someone is blind/partially sighted, an assessment is done and then training, so service users can use public transport, prepare their own meals and stay in work. For service users who are deaf, they are issued equipment and assisted technology so they're able to live independently.

Total value (estimated)

- £597,792 excluding VAT

- £717,350 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 November 2025 to 30 June 2028
- Possible extension to 1 July 2030
- 4 years, 7 months, 29 days

Description of possible extension:

Possible of 24 Months Extension.

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Details are specified in the ITT document

Technical ability conditions of participation

Details are specified in the ITT document

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

8 September 2025, 12:00pm

Tender submission deadline

18 September 2025, 12:00pm

Electronic auction will be used

Yes

Submission address and any special instructions

<https://procontract.due-north.com/Home/About>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 October 2025

Award criteria

Name	Description	Type	Weighting
price	price	Price	60.00%
Quality		Quality	40.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Not require

Documents

Associated tender documents

<https://procontract.due-north.com/Home/About>

<https://procontract.due-north.com/Home/About>

Contracting authority

London Borough of Redbridge

- Public Procurement Organisation Number: PPZX-9247-ZGQQ

7th Floor, Lynton House

Ilford

IG1 1NN

United Kingdom

Contact name: Joseph Uzor

Telephone: 02085545000

Email: joseph.uzor@walthamforest.gov.uk

Website: <http://www.redbridge.gov.uk/>

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government