

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/049485-2025>

Planning

CFRS Critical Mobilising System & Equipment Support SLA

Cornwall Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049485

Procurement identifier (OCID): ocds-h6vhtk-0589c2

Published 18 August 2025, 1:27pm

Scope

Reference

DN786622

Description

This contract covers the provision of critical maintenance and out of hours support for the alerting and mobilising technologies across all of Cornwall's 31 Fire Stations and 9x Remote Sites, including Fire HQ. This includes bespoke fire equipment and technology that are critical to the fire service incident response management capability that ensures the right resources are mobilised as quickly as possible to the correct location. To include:

- Fire Station - Alerting and mobilising equipment - hardware and software issues,
- GD92 / MG4 Principles (Emergency Communications Protocol)
- (Fire Service) Firecoder installation/swap-outs using appropriate configuration files.
- Power Supply Unit failures, testing and swap-outs
- (Fire Service) RPT1102 Transmitter Programming, testing and swap-outs
- 4g bearer alerting support, break/fix, e.g. Cradlepoints (IBR1700) faults/fixes
- Airwave Radio 'Plug and Play' across various SAN equipment. E.g. SAN J
- 70x Win11 Ruggedized Win11 Mobile Data Terminals used across the services vehicle

fleet. • Diagnostics and support for bespoke fire service risk management software that underpin the services incident operations. E.g. Airbus SafeCommand • Provide triage support in collaboration with Critical Control for 1st and 2nd line diagnostics • Coordinate PAT Testing of the alerting equipment across all 31 fire stations and 9 remote sites. Due to the nature of the work we need the suppliers to be local to Cornwall.

Total value (estimated)

- £145,000 excluding VAT
- £173,998 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 35000000 - Security, fire-fighting, police and defence equipment
- 31000000 - Electrical machinery, apparatus, equipment and consumables; lighting
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

19 August 2025

Engagement process description

Cornwall Council is conducting a soft market assessment to gain an understanding of the potential level of interest for the provision of CFRS Critical Mobilising System & Equipment Support SLA.

It is intended that the responses supplied will enable the Council to develop a business proposal. Any such proposal would be subject to the development and approval of a business case, and, as such, this exercise implies no commercial commitment. This is not a formal tender document.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

20 August 2025

Contracting authority

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

County Hall

Truro

TR1 3AY

United Kingdom

Contact name: Katie Cornford

Email: katie.cornford@cornwall.gov.uk

Website: <http://www.cornwall.gov.uk>

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government