

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/049463-2025>

Tender

Stakeholder survey

Office of Rail and Road

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049463

Procurement identifier (OCID): ocds-h6vhtk-0589b2 ([view related notices](#))

Published 18 August 2025, 12:38pm

Scope

Reference

ORR/CT/25-56

Description

This survey will assess current stakeholder perceptions of ORR's reputation, brand, performance, skills, capabilities and delivery. It will also test stakeholder perceptions against both our core strategic objectives and some of the key attributes we aim to be recognised for.

Total value (estimated)

- £140,000 excluding VAT
- £168,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 20 October 2025 to 1 March 2026
- Possible extension to 1 March 2029
- 3 years, 4 months, 13 days

Description of possible extension:

- Option Year 1: Oct 2026 - Mar 2027
- Option Year 2: Oct 2027 - Mar 2028
- Option Year 3: Oct 2028 - Mar 2029

Main procurement category

Services

CPV classifications

- 79342310 - Customer survey services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

12 September 2025, 11:59pm

Tender submission deadline

19 September 2025, 11:59pm

Submission address and any special instructions

<https://orr.bravosolution.co.uk>

Tenders may be submitted electronically

Yes

Award criteria

Quality 80%

Cost 20%

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

[Bravosolution Joining Instruction.doc](#)

[ORRCT25-56 ITT.docx](#)

Contracting authority

Office of Rail and Road

- Public Procurement Organisation Number: PMPH-6471-MDYY

25 Cabot Square

London

E14 4QZ

United Kingdom

Email: procurementteam@orr.gov.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government