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Contract

## **ACC Liverpool - 5000mb Resilient Internet Link\_25**

Liverpool City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049443

Procurement identifier (OCID): ocds-h6vhtk-0589a2

Published 18 August 2025, 12:08pm

### **Scope**

### **Reference**

DN783678

### **Description**

The provision of a 5000mb Resilient Internet Link to ACC Liverpool.

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## **Contract 1. ACC Liverpool - 5000mb Resilient Internet Link\_25**

## **Supplier**

- ITS TECHNOLOGY GROUP LIMITED

## **Contract value**

- £49,500 excluding VAT
- £59,400 including VAT

Below the relevant threshold

## **Date signed**

15 August 2025

## **Contract dates**

- 1 September 2025 to 31 August 2028
- 3 years

## **Main procurement category**

Services

## **CPV classifications**

- 64200000 - Telecommunications services

## **Contract locations**

- UKD72 - Liverpool

## Key performance indicators

Name	Reporting frequency
KPI01: Service Availability	1 months
KPI02: P1 Fault - Full Service Outage - Initial Response Time Within 1 Hour	1 months
KPI03: P1 Fault - Full Service Outage - Fix Time Within 6 Hours	1 months
KPI04: P2 Fault - Degraded Service - Initial Response Time Within 2 Hours	1 months
KPI05: P2 Fault - Degraded Service - Fix Time Within 8 Hours	1 months

## Procedure

### Procedure type

Below threshold - without competition

## Supplier

### ITS TECHNOLOGY GROUP LIMITED

- Companies House: 08786229
- Public Procurement Organisation Number: PCLP-8349-ZLPJ

6600 Cinnabar Court Daresbury Park

Warrington

WA4 4GE

United Kingdom

Email: [Tenders@itstechnologygroup.com](mailto:Tenders@itstechnologygroup.com)

Region: UKD71 - East Merseyside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. ACC Liverpool - 5000mb Resilient Internet Link\_25

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## **Contracting authority**

### **Liverpool City Council**

- Public Procurement Organisation Number: PRVY-7813-WLPG

Cunard Building

Liverpool

L3 1DS

United Kingdom

Email: [commercialprocurement@liverpool.gov.uk](mailto:commercialprocurement@liverpool.gov.uk)

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government

