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Planning

## **Ambient Voice Technology - NWL APC**

Imperial College Healthcare NHS Trust  
London North West University Healthcare NHS Trust  
Chelsea and Westminster Hospital NHS Foundation Trust  
The Hillingdon Hospitals NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049373

Procurement identifier (OCID): ocids-h6vhtk-058978

Published 18 August 2025, 10:20am

## **Scope**

### **Description**

Dear Supplier,

We would like to notify you of an upcoming requirement, and by doing so we are keen to understand where the current and future market is specifically in terms of the requirement laid out.

This Request for Information (RFI) seeks additional information relating to Ambient Voice Technology (AVT).

The North West London Acute Provider Collaborative (NWL APC) which consists Chelsea and Westminster Hospital NHS Foundation Trust, Imperial College Healthcare NHS Trust, London North West University Healthcare NHS Trust and The Hillingdon Hospitals NHS Foundation Trust is seeking proposals for the implementation of an Ambient Voice Technology (AVT) solutions which includes the ability to perform medical coding. The goal is to enhance clinical efficiency, improve documentation accuracy, and boost productivity

while ensuring compliance with data security and regulatory standards.

To access the documents and participate, please register and apply via Atamis e-sourcing portal:

<https://health-family.force.com/s/Welcome>

North West London Procurement Services (NWLPS) is a Collaborative Procurement Organisation. The NWL APC have instructed NWLPS to act as their procurement representative, therefore, any communications during this market engagement stage is on behalf of the APC. NWLPS is an agent of the APC, acting on their behalf solely to carry out the market engagement. All decisions will be made by the APC.

### **Contract dates (estimated)**

- 18 August 2025 to 1 September 2025
- 15 days

### **Main procurement category**

Services

### **CPV classifications**

- 72212314 - Voice recognition software development services
  - 48517000 - IT software package
  - 32344110 - Voice-logging system
  - 32332100 - Dictating machines
  - 32342450 - Voice recorders
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## **Engagement**

### **Engagement deadline**

1 September 2025

### **Engagement process description**

2 Week time period given for bidders to submit a completed RFI document.

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Contracting authorities**

### **Imperial College Healthcare NHS Trust**

- Public Procurement Organisation Number: PYMN-2374-JNRY

St Mary's Hospital, Praed Street

London

W2 1NY

United Kingdom

Email: [kerem.guney@nhs.net](mailto:kerem.guney@nhs.net)

Website: <https://www.imperial.nhs.uk>

Region: UKI32 - Westminster

Organisation type: Public authority - central government

## **London North West University Healthcare NHS Trust**

- Public Procurement Organisation Number: PBNN-3758-VHDP

Northwick Park Hospital, Watford Rd

Harrow

HA1 3UJ

United Kingdom

Email: [kerem.guney@nhs.net](mailto:kerem.guney@nhs.net)

Website: <https://www.lnwh.nhs.uk/>

Region: UKI72 - Brent

Organisation type: Public authority - central government

## **Chelsea and Westminster Hospital NHS Foundation Trust**

- Public Procurement Organisation Number: PGHW-2767-ZYZT

Unit G3, Harbour Yard, Chelsea Harbour

London

SW10 0XD

United Kingdom

Email: [kerem.guney@nhs.net](mailto:kerem.guney@nhs.net)

Website: <https://www.chelwest.nhs.uk>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - central government

### **The Hillingdon Hospitals NHS Foundation Trust**

- Public Procurement Organisation Number: PNPL-3913-VPHM

Pield Heath Road, The Hillingdon Hospital, Greater London

Uxbridge

UB8 3NN

United Kingdom

Email: [kerem.guney@nhs.net](mailto:kerem.guney@nhs.net)

Website: <https://www.thh.nhs.uk/>

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### Central London Community Healthcare NHS Trust

Summary of their role in this procurement: North West London Procurement Services (NWLPS) will be managing this engagement on behalf of the APC. NWLPS is hosted by Central London Community Healthcare NHS Trust.

- Public Procurement Organisation Number: PJXH-4297-MQQW

Ground Floor, 15 Marylebone Road

London

NW1 5JD

United Kingdom

Email: [kerem.guney@nhs.net](mailto:kerem.guney@nhs.net)

Website: <https://www.clch.nhs.uk>

Region: UKI32 - Westminster

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## Contact organisation

Contact Imperial College Healthcare NHS Trust for any enquiries.