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Contract

Accident Reporting System Software

Cheshire East Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049351

Procurement identifier (OCID): ocids-h6vhtk-058970

Published 18 August 2025, 9:27am

Scope

Reference

C4323

Description

System for reporting health and safety accidents

Contract 1. Accident Reporting System Software

Supplier

- Acclaim Safety Systems Limited

Contract value

- £28,770 excluding VAT
- £34,524 including VAT

Below the relevant threshold

Date signed

15 August 2025

Contract dates

- 30 August 2025 to 29 August 2027
- Possible extension to 29 August 2028
- 3 years

Description of possible extension:

1 x 12 month options to extend

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

1 x 12 month options to extend

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKD6 - Cheshire

Key performance indicators

Name	Description	Reporting frequency
Support Ticket queries	Support ticket resolution or response within 3 working days	3 months
Software Up time	2. 99.5% uptime that software platform is operational and accessible to CEC users.	3 months
KPI Reporting	KPI Reporting 90%	3 months

Procedure

Procedure type

Below threshold - without competition

Supplier

Acclaim Safety Systems Limited

Stonebridge House 151 Wakefield Road,

West Yorkshire

WF4 5HQ

United Kingdom

Email: paul@prime-systems.net

Region: UKE45 - Wakefield

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Accident Reporting System Software

Contracting authority

Cheshire East Council

- Public Procurement Organisation Number: PTWR-7124-XZXQ

Delamere House, Delamere Street

Crewe

CW12JZ

United Kingdom

Contact name: Janet Ellison-Jones

Telephone: 01270686456

Email: procurementeast@cheshireeast.gov.uk

Website: <http://www.cheshireeast.gov.uk>

Region: UKD62 - Cheshire East

Organisation type: Public authority - sub-central government