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Contract

Patient Catering Management and Electronic Meal Ordering System

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-049348

Procurement identifier (OCID): ocds-h6vhtk-050383 (view related notices)

Published 18 August 2025, 9:19am

Scope

Reference

C353602

Description

Implementation of a Patient Catering Management and Electronic Meal Ordering System

Contract 2. Patient Catering Management and Electronic Meal

Ordering System

Supplier

• Synbiotix Solutions Limited

Contract value

- £322,310.66 excluding VAT
- £386,772.79 including VAT

Above the relevant threshold

Date signed

18 August 2025

Contract dates

- 19 August 2025 to 18 August 2030
- Possible extension to 18 August 2032
- 7 years

Description of possible extension:

2 x 12 months

Main procurement category

Services

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• 55500000 - Canteen and catering services

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Synbiotix Solutions Limited

• Companies House: 06699866

7 Grovelands

Hemel Hempstead

HP2 7TE

United Kingdom

Email: jay.siad@synbiotix.com

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: Yes

Contract 2. Patient Catering Management and Electronic Meal Ordering System

Contracting authority

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

• Public Procurement Organisation Number: PDCY-5582-YRHQ

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

United Kingdom

Email: helen.potts18@nhs.net

Website: https://www.newcastle-hospitals.nhs.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - central government