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Contract

Digital Technical Clinical Support (DTCS) Framework Agreement

Guy's and St Thomas' NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-049321

Procurement identifier (OCID): ocids-h6vhtk-046ce3

Published 18 August 2025, 7:55am

Section I: Contracting authority

I.1) Name and addresses

Guy's and St Thomas' NHS Foundation Trust

Great Maze Pond

London

SE1 9RT

Contact

Christopher Black

Email

gstt.cds@nhs.net

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

Internet address(es)

Main address

<https://www.guysandstthomas.nhs.uk>

Buyer's address

<https://www.guysandstthomas.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Technical Clinical Support (DTCS) Framework Agreement

II.1.2) Main CPV code

- 72590000 - Computer-related professional services

II.1.3) Type of contract

Services

II.1.4) Short description

The Digital Technical Clinical Support (DTCS) framework has been established to cover the full suite of clinical digital professional services, including services pertaining to both proprietary solutions and opensource solutions. All standalone, clinical system focused professional services are covered within the remit of the framework and the provisions available to the public sector.

The DTCS framework is formed of five Lots, please find the awarded suppliers to each Lot listed below:

Lot 1 – Cloud Hosting, Environment Build, Operation and Maintenance Professional Services:

Atos IT Services UK Limited
Avanade UK Limited
Cloud 21
EMIS Health
EntServ UK Ltd
Insight Direct (UK) Ltd
Learning Health Solutions
Mastek UK Ltd
Telefónica Tech Northern Ireland Limited
VE3 Global

Lot 2 – Design, Development, and Deployment Professional Services:

Answer Digital Limited

Atos IT Services UK Limited
Avanade UK Limited
Burendo Ltd
EMIS Health
EntServ UK Ltd
Insight Direct (UK) Ltd
Kinseed Limited
Learning Health Solutions
Telefónica Tech Northern Ireland Limited
Thalamos Ltd
The Public Service Consultants Limited
VE3 Global
Zuhlke Engineering Ltd

Lot 3 – Implementation Professional Services:

Answer Digital Limited
Apira Ltd Primary
Atos IT Services UK Limited
Burendo Ltd
Cloud 21
EMIS Health
Ethical Healthcare Consulting
Evolution Recruitment Solutions Limited
Health Systems Support Ltd
Healthcare Innovations Consortium Ltd
Learning Health Solutions
St. Vincent's Consulting Ltd
Thalamos Ltd
VE3 Global

Lot 4 – Integration Professional Services:

Answer Digital Limited
Atos IT Services UK Limited
Burendo Ltd
EMIS Health
EntServ UK Ltd
Healthcare Innovations Consortium Ltd
Insight Direct (UK) Ltd
Learning Health Solutions
St. Vincent's Consulting Ltd
Thalamos Ltd
VE3 Global

Lot 5 – General Clinical Digital Professional Services:

Answer Digital Limited
Apira Ltd Primary
Atos IT Services UK Limited
BearingPoint
Blue Pelican Consulting
Cloud 21
EMIS Health
Ethical Healthcare Consulting
Health Systems Support Ltd
Healthcare Innovations Consortium Ltd
Parico Limited
Safehand Consulting Limited
Smart Co Consulting Limited
Softcat Plc
St. Vincent's Consulting Ltd
Stalis Ltd
Streamwave Ltd
Thalamos Ltd
The Public Service Consultants Limited
VE3 Global

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72227000 - Software integration consultancy services
- 72254000 - Software testing
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72212331 - Project management software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The scope of this multi lot framework agreement includes the full suite of digital technical support services for clinical systems, including services pertaining to both proprietary solutions and opensource solutions.

The framework covers all standalone, clinical system focused digital support, required from public sector contracting authorities.

The type of Services included within remit of the framework are as follows:

- Technical architecture, development, integration;
- Specialist programme delivery,
- PMO and planning;
- Digital communications;
- Financial management;
- Specialist technology consultancy;
- Digital strategy and business case support;
- Information Governance;
- Clinical safety.

Suppliers have significant experience in the provision of professional services pertaining to proprietary (i.e. closed-source) clinical software solutions for use in healthcare environments. These professional services relate to the identification and/or requirements design and/or deployment and implementation of proprietary clinical systems/software solutions.

Suppliers within the framework have directly relevant and hands-on experience of working with the types of technologies and platforms found within clinical environments, experience of working within the complex, digital health and care landscape. Examples of which include:

- analysis, architecture, and design services;
- clinical informatics and data modelling expertise;
- software development services;
- assurance, testing, and clinical safety services;
- technical custodian services;
- deployment of new publisher and subscriber feeds;
- population health and SQL services;

- project delivery services;
- business analyst and technical specification services.

The framework agreement allows for both further competition and direct award to all awarded suppliers.

NHS London Procurement Partnership received approval from NHSE CCF, the Cabinet Office's Central Digital and Data Team and Commercial Team to establish this framework.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-002663](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2025

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Apira Ltd Primary

SE1 8HP

London

SE1 8HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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V.2.3) Name and address of the contractor

Softcat Plc

Marlow

SL7 1LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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V.2.3) Name and address of the contractor

Blue Pelican Consulting

Tunbridge Wells

TN1 1EN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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V.2.3) Name and address of the contractor

Stalis Ltd

Bloxham

OX15 4FF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Cloud 21

West Malling

ME19 4YU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Health Systems Support Ltd

Woking

GU24 8AQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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V.2.3) Name and address of the contractor

Evolution Recruitment Solutions Limited

Warrington

WA3 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Answer Digital Limited

Leeds

LS11 5DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Parico Limited

Bordon

GU35 0FP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

St. Vincent's Consulting Ltd

Leeds

LS1 2SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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V.2.3) Name and address of the contractor

The PSC (a trading name of The Public Service Consultants Limited)

London

SW1Y 5JG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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V.2.3) Name and address of the contractor

Atos IT Services UK Limited

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BearingPoint

London

EC3R 6DL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kinseed Limited

Uxbridge

UB8 1QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SMART CO CONSULTING LIMITED

London

SE1 7ND

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EMIS Health

Leeds

LS1 5HN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EntServ UK Ltd Part of DXC Technology

Farnborough

GU14 7BF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mastek UK Ltd

Harrow

HA1 4HN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

VE3 Global Ltd

London

EC2A 4NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

ZUHLKE ENGINEERING LTD

London

EC2V 7BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Insight Direct (UK) Ltd

Sheffield

S1 2JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Avanade UK Limited

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

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V.2.3) Name and address of the contractor

Healthcare Innovations Consortium Ltd

Macclesfield

SK11 6DP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

TELEFÓNICA TECH NORTHERN IRELAND LIMITED

Belfast

BT3 9DT

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Learning Health Solutions

London

W1S 1HN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Thalamos Ltd

London

SE1 7LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Ethical Healthcare Consulting

Leeds

LS1 3HB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Burendo Ltd

Leeds

LS1 4AP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Safehand Consulting Limited

Barnsley

S72 8BE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

STREAMWAVE LTD.

London

W1J 7NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

Section VI. Complementary information

VI.3) Additional information

The framework agreement shall include the following organisations in the United Kingdom and their respective statutory successors and organisations created as a result of structural re-organisations or organisational changes, this may include but is not limited to:

- Central government departments & their executive agencies (a list of such departments and executive agencies can be found at <http://www.cabinetoffice.gov.uk/government-business/government-ministers-responsibilities.aspx>);
- Non-departmental public bodies (NDPBs) (a list of NDPBs can be found at Annex A to the Public Bodies Directory 2007 published by the cabinet office) which can be found at: <https://www.gov.uk/guidance/public-bodies-reform>;
- National Health Service (NHS) bodies, including Clinical Commissioning Groups, NHS trusts, NHS foundation trusts, a Special Health Authority and a Local Health Board in England and Wales and other constituent bodies in Wales, Scotland and Northern Ireland, including but not limited to, the Scottish ambulance service, lists of all of such NHS bodies can be found at:
<http://www.nhs.uk/Servicedirectories/pages/nhstrustlisting.aspx>
<http://www.wales.nhs.uk/nhswalesaboutus/structure>,
<https://www.scot.nhs.uk/organisations/>
<http://www.hscni.net/index.php?link=hospitals>
- All Local Authorities, a list of such authorities being available at:
http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/AToZOfLocalCouncils/DG_A-Z_LG
- All Combined Authorities, a list of such authorities being available at:
<https://www.local.gov.uk/topics/devolution/combined-authorities>
- Police forces and other emergency services, including fire and rescue services, the maritime and Coast guard agency and other rescue authorities a list of police authorities and fire and rescue services can be found respectively at the following:
<http://www.police.uk/forces.htm>
<https://www.fireservice.co.uk/information/ukfrs/>
- Educational establishments i.e. schools maintained by local authorities; academies; city technology colleges; further education establishments, and universities:

<https://www.gov.uk/check-a-university-is-officially-recognised/recognised-bodies>

- Registered social landlords (RSLs), a list of such authorities being available at: <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>
- Registered charities, as detailed at: <http://www.charity-commission.gov.uk/>
- Devolved and other administrations within the British Isles, including those detailed at:

Scotland: <http://scotland.gov.uk/Home> and <http://www.scottish.parliament.uk/>

Wales: <http://new.wales.gov.uk/?llang=en,OJ/S>

Isle of Man: <https://www.gov.im/>

- Healthcare providers in the Channel Islands

<https://gov.gg>

<https://www.gov.je>

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom