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Contract

## **Digital Technical Clinical Support (DTCS) Framework Agreement**

Guy's and St Thomas' NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-049321

Procurement identifier (OCID): ocids-h6vhtk-046ce3

Published 18 August 2025, 7:55am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Guy's and St Thomas' NHS Foundation Trust

Great Maze Pond

London

SE1 9RT

#### **Contact**

Christopher Black

#### **Email**

[gstt.cds@nhs.net](mailto:gstt.cds@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI44 - Lewisham and Southwark

**Internet address(es)**

Main address

<https://www.guysandstthomas.nhs.uk>

Buyer's address

<https://www.guysandstthomas.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Technical Clinical Support (DTCS) Framework Agreement

#### **II.1.2) Main CPV code**

- 72590000 - Computer-related professional services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Digital Technical Clinical Support (DTCS) framework has been established to cover the full suite of clinical digital professional services, including services pertaining to both proprietary solutions and opensource solutions. All standalone, clinical system focused professional services are covered within the remit of the framework and the provisions available to the public sector.

The DTCS framework is formed of five Lots, please find the awarded suppliers to each Lot listed below:

Lot 1 – Cloud Hosting, Environment Build, Operation and Maintenance Professional Services:

Atos IT Services UK Limited  
Avanade UK Limited  
Cloud 21  
EMIS Health  
EntServ UK Ltd  
Insight Direct (UK) Ltd  
Learning Health Solutions  
Mastek UK Ltd  
Telefónica Tech Northern Ireland Limited  
VE3 Global

Lot 2 – Design, Development, and Deployment Professional Services:

Answer Digital Limited

Atos IT Services UK Limited  
Avanade UK Limited  
Burendo Ltd  
EMIS Health  
EntServ UK Ltd  
Insight Direct (UK) Ltd  
Kinseed Limited  
Learning Health Solutions  
Telefónica Tech Northern Ireland Limited  
Thalamos Ltd  
The Public Service Consultants Limited  
VE3 Global  
Zuhlke Engineering Ltd

Lot 3 – Implementation Professional Services:

Answer Digital Limited  
Apira Ltd Primary  
Atos IT Services UK Limited  
Burendo Ltd  
Cloud 21  
EMIS Health  
Ethical Healthcare Consulting  
Evolution Recruitment Solutions Limited  
Health Systems Support Ltd  
Healthcare Innovations Consortium Ltd  
Learning Health Solutions  
St. Vincent's Consulting Ltd  
Thalamos Ltd  
VE3 Global

Lot 4 – Integration Professional Services:

Answer Digital Limited  
Atos IT Services UK Limited  
Burendo Ltd  
EMIS Health  
EntServ UK Ltd  
Healthcare Innovations Consortium Ltd  
Insight Direct (UK) Ltd  
Learning Health Solutions  
St. Vincent's Consulting Ltd  
Thalamos Ltd  
VE3 Global

Lot 5 – General Clinical Digital Professional Services:

Answer Digital Limited  
Apira Ltd Primary  
Atos IT Services UK Limited  
BearingPoint  
Blue Pelican Consulting  
Cloud 21  
EMIS Health  
Ethical Healthcare Consulting  
Health Systems Support Ltd  
Healthcare Innovations Consortium Ltd  
Parico Limited  
Safehand Consulting Limited  
Smart Co Consulting Limited  
Softcat Plc  
St. Vincent's Consulting Ltd  
Stalis Ltd  
Streamwave Ltd  
Thalamos Ltd  
The Public Service Consultants Limited  
VE3 Global

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £100,000,000

**II.2) Description**

**II.2.2) Additional CPV code(s)**

- 72227000 - Software integration consultancy services
- 72254000 - Software testing
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72212331 - Project management software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The scope of this multi lot framework agreement includes the full suite of digital technical support services for clinical systems, including services pertaining to both proprietary solutions and opensource solutions.

The framework covers all standalone, clinical system focused digital support, required from public sector contracting authorities.

The type of Services included within remit of the framework are as follows:

- Technical architecture, development, integration;
- Specialist programme delivery,
- PMO and planning;
- Digital communications;
- Financial management;
- Specialist technology consultancy;
- Digital strategy and business case support;
- Information Governance;
- Clinical safety.

Suppliers have significant experience in the provision of professional services pertaining to proprietary (i.e. closed-source) clinical software solutions for use in healthcare environments. These professional services relate to the identification and/or requirements design and/or deployment and implementation of proprietary clinical systems/software solutions.

Suppliers within the framework have directly relevant and hands-on experience of working with the types of technologies and platforms found within clinical environments, experience of working within the complex, digital health and care landscape. Examples of which include:

- analysis, architecture, and design services;
- clinical informatics and data modelling expertise;
- software development services;
- assurance, testing, and clinical safety services;
- technical custodian services;
- deployment of new publisher and subscriber feeds;
- population health and SQL services;

- project delivery services;
- business analyst and technical specification services.

The framework agreement allows for both further competition and direct award to all awarded suppliers.

NHS London Procurement Partnership received approval from NHSE CCF, the Cabinet Office's Central Digital and Data Team and Commercial Team to establish this framework.

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Commercial / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-002663](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Apira Ltd Primary



SE1 8HP

London

SE1 8HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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Number of tenders received: 34

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Softcat Plc

Marlow

SL7 1LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Blue Pelican Consulting

Tunbridge Wells

TN1 1EN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Stalis Ltd

Bloxham

OX15 4FF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cloud 21

West Malling

ME19 4YU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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Number of tenders received: 34

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Health Systems Support Ltd

Woking

GU24 8AQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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Number of tenders received: 34

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Evolution Recruitment Solutions Limited

Warrington

WA3 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Answer Digital Limited

Leeds

LS11 5DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Parico Limited

Bordon

GU35 0FP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

St. Vincent's Consulting Ltd

Leeds

LS1 2SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The PSC (a trading name of The Public Service Consultants Limited)

London

SW1Y 5JG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Atos IT Services UK Limited

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BearingPoint

London

EC3R 6DL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Kinseed Limited

Uxbridge

UB8 1QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

SMART CO CONSULTING LIMITED

London

SE1 7ND

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

EMIS Health

Leeds

LS1 5HN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

EntServ UK Ltd Part of DXC Technology

Farnborough

GU14 7BF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mastek UK Ltd

Harrow

HA1 4HN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

VE3 Global Ltd

London

EC2A 4NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

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#### **V.2.3) Name and address of the contractor**

ZUHLKE ENGINEERING LTD

London

EC2V 7BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

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#### **V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd

Sheffield

S1 2JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Avanade UK Limited

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Healthcare Innovations Consortium Ltd

Macclesfield

SK11 6DP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TELEFÓNICA TECH NORTHERN IRELAND LIMITED

Belfast

BT3 9DT

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Learning Health Solutions

London

W1S 1HN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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#### **V.2.3) Name and address of the contractor**

Thalamos Ltd

London

SE1 7LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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#### **V.2.1) Date of conclusion of the contract**

15 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ethical Healthcare Consulting

Leeds

LS1 3HB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Burendo Ltd

Leeds

LS1 4AP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Safehand Consulting Limited

Barnsley

S72 8BE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 24

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

STREAMWAVE LTD.

London

W1J 7NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Lowest offer: £0.01 / Highest offer: £1 taken into consideration

## Section VI. Complementary information

### VI.3) Additional information

The framework agreement shall include the following organisations in the United Kingdom and their respective statutory successors and organisations created as a result of structural re-organisations or organisational changes, this may include but is not limited to:

- Central government departments & their executive agencies (a list of such departments and executive agencies can be found at <http://www.cabinetoffice.gov.uk/government-business/government-ministers-responsibilities.aspx>);
- Non-departmental public bodies (NDPBs) (a list of NDPBs can be found at Annex A to the Public Bodies Directory 2007 published by the cabinet office) which can be found at: <https://www.gov.uk/guidance/public-bodies-reform>;
- National Health Service (NHS) bodies, including Clinical Commissioning Groups, NHS trusts, NHS foundation trusts, a Special Health Authority and a Local Health Board in England and Wales and other constituent bodies in Wales, Scotland and Northern Ireland, including but not limited to, the Scottish ambulance service, lists of all of such NHS bodies can be found at:  
<http://www.nhs.uk/Servicedirectories/pages/nhstrustlisting.aspx>  
<http://www.wales.nhs.uk/nhswalesaboutus/structure>,  
<https://www.scot.nhs.uk/organisations/>  
<http://www.hscni.net/index.php?link=hospitals>
- All Local Authorities, a list of such authorities being available at:  
[http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/AToZOfLocalCouncils/DG\\_A-Z\\_LG](http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/AToZOfLocalCouncils/DG_A-Z_LG)
- All Combined Authorities, a list of such authorities being available at:  
<https://www.local.gov.uk/topics/devolution/combined-authorities>
- Police forces and other emergency services, including fire and rescue services, the maritime and Coast guard agency and other rescue authorities a list of police authorities and fire and rescue services can be found respectively at the following:  
<http://www.police.uk/forces.htm>  
<https://www.fireservice.co.uk/information/ukfrs/>
- Educational establishments i.e. schools maintained by local authorities; academies; city technology colleges; further education establishments, and universities:

<https://www.gov.uk/check-a-university-is-officially-recognised/recognised-bodies>

- Registered social landlords (RSLs), a list of such authorities being available at: <https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>
- Registered charities, as detailed at: <http://www.charity-commission.gov.uk/>
- Devolved and other administrations within the British Isles, including those detailed at:

Scotland: <http://scotland.gov.uk/Home> and <http://www.scottish.parliament.uk/>

Wales: <http://new.wales.gov.uk/?llang=en,OJ/S>

Isle of Man: <https://www.gov.im/>

- Healthcare providers in the Channel Islands  
<https://gov.gg>  
<https://www.gov.je>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom