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Award

Bespoke Packages of Care Service for Children in Need, Children in Care, Children with a Disability and Children subject to a Child Protection Plan

London Borough of Barking and Dagenham

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049232

Procurement identifier (OCID): ocids-h6vhtk-04e97f ([view related notices](#))

Published 15 August 2025, 3:40pm

Scope

Reference

ITT_988

Description

The London Borough of Barking and Dagenham has a legal responsibility to safeguard and promote the welfare of children and young people in their area in accordance with section 17 of the Children's Act 1989. The Council is advertising to seek tenders from suitably experienced and qualified organisations to join our new open framework of providers for the provision of Bespoke Packages of Care Services.

The new contracts are expected to run for a period of eight (8) years commencing on the 01st of October 2025. The award of contracts will be based on the most advantageous tender.

The service will provide bespoke support and intervention packages of care for children in

need, children in care, children with disabilities and children subject to a child protection plan. The support and intervention will be targeted and focused on the following type of cases:

Edge of care: intervention is targeted towards families whose children are at risk of coming into care without significant intervention. Bespoke packages will be specifically focused on ameliorating familial issues, reducing the need of children and/or young people to come into the care system

Rehabilitation: intervention is targeted at children and/or young people that are already in the care system. Bespoke packages will be specifically focused on preparing the children/young people and their families for reunification, and thus exit from the care system to return home safely.

Fragile Placement/Outreach Packages: intervention is targeted at children and/or young people who are already in the care system with a placement that is on the verge of breakdown. Bespoke packages will be specifically focused on preventing placement breakdown.

Support packages could be put in place for hours, days, weeks or months. The type of support required will vary from family to family but will not include domestic or home care.

Support and intervention packages will be tailored specifically by the Councils Specialist Intervention Service, to meet the needs of the child/young person and/or their families. Contractors will be required to deliver the support and intervention under the co-ordination of the Specialist Intervention Service.

To achieve our vision, we will need to work with contractors who can demonstrate specific experience for this specialist area of work. Organisations who wish to express an interest must:

Have at least one-year relevant experience in delivering this type of service;

Employ Family Support Workers with relevant experience of working within a children's social care setting or similar e.g. residential children's home, school support or have relevant experience that is transferable.

Have a qualified and experienced Social Work Manager who can demonstrate the following:

a valid Social Work England (SWE) registration;

a minimum of two years child protection experience;

a minimum of two years court experience, including court proceedings;
who supervises, directs and guides all Family Support Workers, required for this service
Agree to work in partnership with the Local Authority and adhere to a strict performance monitoring programme.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Contract 1. Bespoke Packages of Care Service for Children in Need, Children in Care, Children with a Disability and Children subject to a Child Protection Plan

Suppliers (2)

- Kase Care Limited
- KWC SERVICES LIMITED

Contract value

- £3,400,000 excluding VAT
- £4,080,000 including VAT

Above the relevant threshold

Award decision date

7 August 2025

Date assessment summaries were sent to tenderers

13 August 2025

Standstill period

- End: 27 August 2025
- 8 working days

Earliest date the contract will be signed

1 September 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2033
- 8 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Information about tenders

- 21 tenders received
- 21 tenders assessed in the final stage:
 - 21 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 2 suppliers awarded contracts
- 19 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

Kase Care Limited

- Public Procurement Organisation Number: PZQM-1173-NGMM

78 Walden Way

Ilford

IG6 3BJ

United Kingdom

Email: info@kasecare.co.uk

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Bespoke Packages of Care Service for Children in Need, Children in Care, Children with a Disability and Children subject to a Child Protection Plan

KWC SERVICES LIMITED

- Public Procurement Organisation Number: PBBR-8272-TMPV

Jubilee House, 3 The Drive

Brentwood

CM13 3FR

United Kingdom

Email: info@kelwel.co.uk

Region: UKH36 - Heart of Essex

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

Name: Tom Wells

Nationality: British

Date of birth :28 February 1984

Type: Individual

Category: Person with significant control

Registered address: 20 Hamlet Road, Chelmsford, CM2 0EU, UK

Registration date: 28 February 2024

Control conditions: Has other significant influence or control

Contract 1. Bespoke Packages of Care Service for Children in Need, Children in Care, Children with a Disability and Children subject to a Child Protection Plan

Contracting authority

London Borough of Barking and Dagenham

- Public Procurement Organisation Number: PPYP-9821-RZGJ

Town Hall

Barking

IG11 7LU

United Kingdom

Email: Procurement@lbbd.gov.uk

Website: <http://www.lbbd.gov.uk>

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government