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Contract

National Staff Mental Health Support Service

NHS England

F03: Contract award notice

Notice identifier: 2025/S 000-049208

Procurement identifier (OCID): ocds-h6vhtk-04ed08

Published 15 August 2025, 3:09pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Contact

Jacqueline Connett-Powell

Email

jacqueline.powell9@nhs.net

Telephone

+44 7919528167

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Staff Mental Health Support Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

National Staff Mental Health Support Service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £33,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHS England intend to award a contract to re-procure and commission a confidential national mental health treatment service for health care staff in England, funded nationally and valued at approx. £11M per annum. The initial term will be 12 months with the potential to extend up to a maximum term of 3 yrs in total, valued at approximately £33M. The service will operate in a unique space where there is a crossover between the professional and regulatory environment in which a clinician or healthcare professional works, and their mental health treatment needs. A national level service will provide confidentiality for staff who work across local services.

The successful provider will work with NHS England and its key partners to contribute towards the development of the Service throughout the duration of the contract, to maximise contract value.

This service has been competed under The Health Care Services (Provider Selection Regime) Regulations 2023 pursuant to a competitive procedure and not competed via Public Contract Regulations 2015 or via the Procurement Act 2023. This is a notice of intention to award. Contract award will be notified as a corrigendum after the standstill period which ends at midnight on the 8th working day following publication of this notice.

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 30

Quality criterion - Name: Integration, collaboration and service sustainability / Weighting: 25

Quality criterion - Name: Improving access, reducing health inequalities and facilitating choice / Weighting: 5

Quality criterion - Name: Social value / Weighting: 10

Cost criterion - Name: Value / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The contract will be for an initial period of 12 months at £11,000,000 but contains the option to extend the contract term by up to 2 further periods of 12 months each at £11,000,000 subject to budgetary approval up to a maximum terms of 3 years and maximum value of £33,000,000.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-028942](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 August 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Hurley Clinic Partnership known as the Hurley Group

The Hurley Clinic, Ebenezer House, Kennington Lane, London SE11 4HJ

London

SE11 4HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £33,000,000

Total value of the contract/lot: £11,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

