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Contract

## **New Homes Customer Journey Pilot**

Peabody Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049157

Procurement identifier (OCID): ocds-h6vhtk-0588f7

Published 15 August 2025, 2:05pm

### **Scope**

### **Description**

Pilot to improve customer experience of new homes

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=973831801>

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### **Contract 1**

### **Supplier**

- Integrity UK Ltd

### **Contract value**

- £174,259.20 including VAT

Below the relevant threshold

### **Date signed**

22 July 2025

### **Contract dates**

- 23 July 2025 to 21 July 2026
- Possible extension to 21 January 2027
- 1 year, 5 months, 30 days

Description of possible extension:

1 x 6 month option

### **Main procurement category**

Services

### **CPV classifications**

- 79410000 - Business and management consultancy services

## Contract locations

- UK - United Kingdom
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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### Integrity UK Ltd

Allingham Barn, Summerhill Road

Marden

TN12 9DB

United Kingdom

Email: [hello@integrity.co.uk](mailto:hello@integrity.co.uk)

Region: UKJ45 - Mid Kent

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Peabody Trust

- Public Procurement Organisation Number: PYJY-3925-DVJD

Minster Court, 45 47 Westminster Bridge Road

London

SE1 7JB

United Kingdom

Contact name: Damon Pickard

Telephone: 02070214444

Email: [damon.pickard@peabody.org.uk](mailto:damon.pickard@peabody.org.uk)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government