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Planning

Supported Living Framework

Reading Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

25-S-008

Description

The procurement is for a Supported Living Framework contract. The contract will utilise the use of Lots which would cover accommodation-based supported living, community support and complex needs.

In line with the Social Care Futures vision of Adult Social Care:

'We all want to live in the place we call home, with the people and things we love, in communities where we look out for each other, doing the things that matter to us.'

'Supporting the life that matters to you'.

This will be central to the contract as it aims to enable people to live in their own homes with security of tenure if needed or that they can work to live in independent accommodation with support coming to them as needed.

RBC's current vision for Supported Living:

Supporting the Life that Matters to You

- There is a lack of pathways through supported living services, and therefore we would aim for at least a third of people to move through supported living onto independent accommodation. Where supported living is likely to be long term, clear plans are in place to continue development and engagement in long term services

Suitable Accommodation

- Introduction of accommodation standards to ensure individuals have access to good quality accommodation that meets a person needs.

Collaboration

- Good quality providers that are person focused, imaginative, support co-production and willing to try new ways of working.

Healthy

- A market that promotes and supports good physical and mental health.

Stable staffing

- Well-trained consistent staff that can meet service users' needs even if they change. On average we received 100 new supported living referrals, therefore staff levels need to be sufficient to manage the demand in addition to any packages already held. Staff should share our supported living vision and be enthused to work collaboratively with RBC to deliver efficient care and strive to achieve personal outcomes and goals with individuals.

To help Reading achieve the vision, the new contract will focus on outcome based Key Performance Indicators (KPIs), introduction of accommodation standards, pathways through the service, the use of technology enabled care (TEC) to promote independence, and trialling new innovative ways of working.

Commercial tool

Establishes a framework

Total value (estimated)

- £120,000,000 excluding VAT
- £150,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2036
- 10 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85323000 - Community health services
- 98000000 - Other community, social and personal services

Contract locations

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Engagement

Engagement deadline

10 September 2025

Engagement process description

The event is scheduled for 12.00 on Wednesday 3rd September and will be held on MS Teams.

The purpose of the event is to help providers to navigate the requirements of the tender process:

- Registration on the Central Digital Platform
- An overview of the ITT requirements
- Question format and general guidance on completion

Please email: alison.twell@reading.gov.uk to register your interest

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Special regime

Light touch

Contracting authority

Reading Borough Council

- Public Procurement Organisation Number: PWBJ-9435-VXQQ

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United Kingdom

Email: alison.twell@reading.gov.uk

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government