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Award

Upgrade to the rail industry's central computerised ticket revenue, allocation and apportionment system (LENNON and ORCATS)

RSP

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-049112

Procurement identifier (OCID): ocds-h6vhtk-054968 ([view related notices](#))

Published 15 August 2025, 12:31pm

Scope

Description

The implementation of a new and improved Lennon system, which is provided by Worldline.

The Future Lennon Programme seeks to deliver an enhanced system, including replacing the ORCATS allocation factor calculator, with one that enables a more realistic approach to revenue allocation using increased volumes of data based on near real-life journeys taken by passengers.

The enhancement programme comprises:

- (i) Implementation of new allocation factor calculator hosted in the Cloud
- (ii) Upgrade of Lennon to refactor software for greater sustainability and supportability and to accommodate output from new allocation factor calculator
- (iii) Transferring Lennon to a Cloud hosted environment

Contract 1. Lennon Modernisation

Supplier

- WorldLine

Contract value

- £60,312,000 including VAT

Above the relevant threshold

Award decision date

15 August 2025

Standstill period

- End: 27 August 2025
- 8 working days

Earliest date the contract will be signed

29 August 2025

Contract dates (estimated)

- 1 September 2025 to 31 August 2032
- Possible extension to 31 August 2034
- 9 years

Description of possible extension:

Two year extension option

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Minor modifications, updates, upgrades, refreshes and enhancements

CPV classifications

- 60200000 - Railway transport services

Procedure

Procedure type

Direct award

Special regime

Utilities

Supplier

WorldLine

- Public Procurement Organisation Number: PZDC-4647-GCGJ

Summit House, 12 Red Lion Square, Holborn

London

WC1R 4QH

United Kingdom

Email: Nicolas.tasker@worldline.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lennon Modernisation

Contracting authority

RSP

- Companies House: 08176197

1 PuddleDock

London

EC4V 3DS

United Kingdom

Email: procurement@raildeliverygroup.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government