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Planning

Community Pharmacy IT Summer 2025

NHS ENGLAND

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048942

Procurement identifier (OCID): ocds-h6vhtk-05886b

Published 14 August 2025, 5:08pm

Scope

Description

NHS England (NHSE) is seeking to expand the number of suppliers in the market and their capability to deliver digital clinical services within the Community Pharmacy (CP) marketplace in support of the NHS 10 Year Plan.

To support this, the NHSE National Commercial & Procurement Hub intends to operate a market engagement process. This market engagement process will seek to establish the extent of interest within the wider marketplace. This will kick-off the procurement process that NHSE intends to operate. This process will result in qualified parties being included on the Digital Buyer's Catalogue and awarded a framework contract.

NHSE intends to identify the extent of market interest and the readiness of interested parties to deliver against the published Capability Standards for CPIT Services.

The market engagement period of 7-weeks will commence on 1st September 2025 and close at 5pm on Monday 20th October 2025. Interested parties must use the Atamis procurement portal to engage, ask questions and provide feedback throughout the market engagement period. Details about accessing the opportunity via Atamis can be found below.

The NHSE National Commercial and Procurement Hub will issue a market engagement questionnaire enabling suppliers to provide information on their company and solution(s).

The first webinar will be held on the 11th September 2025 and provide further information on the market engagement.

Total value (estimated)

- £16,800,000 excluding VAT
- £20,160,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 March 2029
- 3 years, 3 months

Main procurement category

Services

CPV classifications

- 48180000 - Medical software package
- 48311000 - Document management software package
- 48814400 - Clinical information system
- 72300000 - Data services
- 85149000 - Pharmacy services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

20 October 2025

Engagement process description

The engagement process will commence on 1st September 2025.

The market engagement documents will be made available for unrestricted and full direct access, free of charge, using NHS England's e-Sourcing portal Atamis, at <https://health-family.force.com/s/Welcome>.

Interested organisations are requested to express their interest in the services by visiting the Atamis e-Sourcing portal linked to above and searching for Atamis Reference number C382267

Requests to participate must be submitted electronically via Atamis. Once registered on Atamis, organisations will be directed to published material both on Atamis and an external Confluence site, which will be made available on 1st September 2025. This material will include a link to an MS Forms Market Engagement Questionnaire, which organisations are encouraged to complete and submit by 5pm on the 20th October 2025. Please note that clarification questions will be accepted up to 5pm on the 13th October 2025. Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, via Atamis.

This notice is an information gathering exercise and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

NHS England will host a webinar on 11th September 2025 to provide further information relating to the purposes of the market engagement activity and to signpost interested parties to further information.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

NHS ENGLAND

- NHS Organisation Data Service: X24

- Public Procurement Organisation Number: PDPT-3135-BWWY

NHS England, 7&8 Wellington Place

Leeds

LS1 4AP

United Kingdom

Email: commercial.procurementhub@nhs.net

Region: UKE42 - Leeds

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS South Central and West CSU

Summary of their role in this procurement: Procurement Agent

- NHS Organisation Data Service: 0DF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: commercial.procurementhub@nhs.net

Region: UKJ35 - South Hampshire

Contact organisation

Contact NHS South Central and West CSU for any enquiries.