

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/048883-2025>

Award

2024 - 1053 - Supply & Installation of Carpets and Flooring in Coventry

Citizen Housing Group Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-048883

Procurement identifier (OCID): ocds-h6vhtk-04fbc0 ([view related notices](#))

Published 14 August 2025, 4:14pm

Scope

Description

Citizen are looking to enter into a Framework Agreement with potentially 3 - 4 Service Providers for the supply and installation of carpets and flooring options within individual dwellings across Coventry to ensure that we receive an excellent service, which represents value for money. The number of providers is based on the quality of bids received and may be less than that stated above.

If you wish to express an interest in this project please ensure you are registered and logged into our Portal. The `Express Interest` button will only appear on the Tender Management page if you are logged in.

Applicants are advised to ensure that they do not base their submission on discussions with any other member of Citizen Staff. If you require any clarification on matters contained within the Tender Documents, you must do so via Correspondence of the Citizen E-Procurement portal. Failure to observe this requirement may result in your bid being eliminated.

Please note that in the case of tender clarifications where appropriate, answers will be circulated to all tenderers.

NB: Should you require assistance or clarification on the use of In-Tend, please contact In-Tend support on 0845 557 8079 / +44 (0) 114 407 0065.

You must upload your bid by using the `Attach Documents` button and your return must be submitted via `Submit Return` on the Citizen E-Procurement portal before the deadline date provided in the project details. You will have the option to modify your bid up until the deadline.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Contract 1. Supply & Installation of Flooring in Coventry

Suppliers (2)

- [Karpet Kingdom Coventry Ltd](#)
- [Lords Furniture LTD](#)

Contract value

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Award decision date

13 August 2025

Date assessment summaries were sent to tenderers

13 August 2025

Standstill period

- End: 26 August 2025
- 8 working days

Earliest date the contract will be signed

15 September 2025

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- Possible extension to 20 September 2029
- 3 years, 11 months, 29 days

Description of possible extension:

Extension of time permitted based upon Citizen and our Customer's requirements

Main procurement category

Services

CPV classifications

- 44112210 - Solid flooring
- 45432113 - Parquet flooring
- 45432114 - Wood flooring work
- 44112200 - Floor coverings
- 45431100 - Floor-tiling work
- 45432100 - Floor laying and covering work
- 45432110 - Floor-laying work
- 45432111 - Laying work of flexible floor coverings
- 39530000 - Carpets, mats and rugs
- 39531000 - Carpets
- 39531100 - Knotted carpeting
- 39531200 - Woven carpeting
- 39531300 - Tufted carpeting
- 39531310 - Carpet tiles
- 39531400 - Carpeting
- 50800000 - Miscellaneous repair and maintenance services
- 70333000 - Housing services
- 63122000 - Warehousing services
- 63120000 - Storage and warehousing services

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 2 suppliers awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Delta Force Group Ltd](#)

Procedure

Procedure type

Open procedure

Suppliers

Delta Force Group Ltd

- Companies House: 07683845

Abbey Road

RAINHAM

RM13 9YW

United Kingdom

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Karpet Kingdom Coventry Ltd

- Companies House: 04491882

1110 Elliott Court Coventry Business Park

Coventry

CV5 6UB

United Kingdom

Email: karpetkingdomcoventry@gmail.com

Region: UKG33 - Coventry

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Supply & Installation of Flooring in Coventry

Lords Furniture LTD

- Companies House: 10981255

C/O Holder Blackthorn Llp Studio 2

Birmingham

B3 1QS

United Kingdom

Email: info@lordsfurniture.co.uk

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Supply & Installation of Flooring in Coventry

Contracting authority

Citizen Housing Group Limited

- Charity Commission (England and Wales): 8181

4040 Lakeside, Solihull Parkway, Birmingham Business Park

Birmingham

B37 7YN

United Kingdom

Email: Procurement@citizenhousing.org.uk

Website: <https://www.citizenhousing.org.uk/>

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government